

# Resource Guide

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A Library of Resources for Chippewa County Residents



**Revised: October 2025**

We work hard to keep this information accurate, but it's constantly changing

**Find the most current version online:**

Visit [www.chippewacountywi.gov/adrc](http://www.chippewacountywi.gov/adrc) or scan the QR code with your camera.



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**Mon – Thu: 7:30am-4:30pm | Fri: 7:30am-11:30am**



715-726-7777  
Toll free: 888-400-6920  
TTY 1-800-947-3529



711 N Bridge Street Room 118  
Chippewa Falls, WI 54729



[adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)  
(fax) 715-738-2589



[www.chippewacountywi.gov/ADRC](http://www.chippewacountywi.gov/ADRC)



[Facebook.com/ADRCChippewaCo](https://Facebook.com/ADRCChippewaCo)

Facebook Group: [Dementia Care & Resources in Chippewa County.....](#)



[Bridging Chippewa County](#)

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# What is an ADRC?

715-726-7777 or 1-888-400-6920

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, virtually, or in a visit to your home.

**Benefits counseling** – Accurate and current information on private and government benefits and programs. “Red tape cutters” on problems related to Medicare, Social Security, and other benefits.

**Dementia support** - Connects individuals, and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

**Family caregiver services** – Consultation with individuals and families, support group, respite programs, educational materials.

**Health & Wellness Programs** – Healthy living programs, falls prevention workshops, nutrition education, and caregiver support workshops.

**Information & Assistance** – Consultation and advice about the options available to meet an individual’s support and care needs, including enrollment into publicly funded programs (Family Care and IRIS).

**Meals-on-Wheels** – Meals are delivered to homebound adults age 60+ and includes a check on their well-being. Meals provided to people of ALL income levels with a suggested donation requested.

**Medicare/supplemental insurance counseling** – Help with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.

**Senior Dining** – Healthy, appetizing meals served at various locations in the county. Opportunity for visiting with friends or volunteering. Meals provided to persons of ALL income levels with a suggested donation requested.

**Transportation** – Information about transportation choices.

**Youth Transition Services** - Information about resources available when youth with disabilities reach adulthood.





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1. Click on a category to jump to that page.
2. To return to this Table of Contents, click on the text in the Footer/bottom of any page.
3. Zoom in: Hold down **CTRL + plus sign** on your keyboard.
4. Skip to next page: Enter key.
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# Abuse & Neglect

## Adult Protective Services

For reporting suspected abuse of vulnerable adults in Chippewa County. Assistance with guardianship & protective placement.

**715-726-7788 Option #3**

[apsreferral@chippewacountywi.gov](mailto:apsreferral@chippewacountywi.gov)

711 N Bridge St, Chippewa Falls, WI

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## Bolton Refuge House

Advocates available to help 24/7. Operates an 18-bedroom emergency shelter for individuals in imminent danger of violence in their current living situation.

**715-834-9578**

[www.boltonrefuge.org](http://www.boltonrefuge.org)

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## Child Protective Services

**715-726-7788** press 1.

After hours & business hours

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## Family Support Center

Advocacy, crisis hotline, emergency shelter & more.

**24/7 hotline: 715-723-1138**

[www.familysupportcentercf.org](http://www.familysupportcentercf.org)

Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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## Long Term Care Ombudsman

Advocates on behalf of residents in long term care facilities and members of Family Care & IRIS programs

**Ages 60+: 800-815-0015**

**Age 18-59: 800-928-8778**

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

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## Wisconsin Division of Quality Assurance

For reporting allegations of abuse or neglect by facility staff or home health workers.

**(800) 642-6552**

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## Safe at Home

State program provides a confidential substitute address to be used by victims of actual or threatened abuse.

[www.doj.state.wi.us/ocvs/safe-home](http://www.doj.state.wi.us/ocvs/safe-home)

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## WI Elder Abuse Hotline

Refers callers to the local agency to investigate elder abuse. For persons in Chippewa County, see Adult Protective Services listing above.

**833-586-0107**

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## Wisconsin Fraud Hotline

If you receive a fraudulent contact (phone call, text, email) you are encouraged to report the incident by calling or you can report it on the reporting website.

**877-865-3432**

[www.reportfraud.wisconsin.gov](http://www.reportfraud.wisconsin.gov)



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# Adult Day Services

## Adult Day Care of Chippewa Valley

2441 New Pine Dr, Altoona, WI

**715-832-8811**

[www.graceluthfound.com](http://www.graceluthfound.com)

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## CRI Beyond Limits Day Service

Empowering and supporting individuals to achieve their highest level of independence in the community. Over 125 Activities that can be chosen from.

**715-438-6029**

2117 East Ridge Center  
Eau Claire, WI 54701

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## Grace Adult Day Services

2050 County Trunk I, Chippewa Falls, WI

**715-738-1925**

[www.graceluthfound.com](http://www.graceluthfound.com)

Email: [mcurry@graceluthfound.com](mailto:mcurry@graceluthfound.com)

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## RELLIM Serving Seniors 50+

Our mission is to provide a fun & engaging environment by creating individualized activities for each senior, to encourage increased mobility, stimulate the mind, and foster meaningful friendships.

**715-600-0746**

[www.rellimseniordaycare.com](http://www.rellimseniordaycare.com)

Email: [info@rellimseniordaycare.com](mailto:info@rellimseniordaycare.com)

**Monday – Friday 7 AM – 5 PM**

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## WI Dept of Health Services

Updates list quarterly

<https://www.dhs.wisconsin.gov/guide/ad.c.htm>



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# Advocacy & Support

## **Aging & Disability Resource Center**

Advocates provide individual and systems advocacy; provide resources for older adults & adults with disabilities.

**715-726-7777**

**Toll Free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **Alzheimer's Association**

**24/7 Helpline 800-272-3900**

[www.alz.org/help-support](http://www.alz.org/help-support)

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## **Autism Society of Wisconsin**

**888-428-8476**

[www.autismgreaterwi.org](http://www.autismgreaterwi.org)

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## **Barrier Busters, United Cerebral Palsy**

Serves people with *any kind* of disability.

**715-832-1782**

[www.ucpwcw.org](http://www.ucpwcw.org)

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## **Compass IL** (*formerly known as the Center for Independent Living*)

Also, may be able to assist with completing miscellaneous paperwork.

**715-514-4200**

**Toll free: 1-800-228-3287**

[www.compassil.org](http://www.compassil.org)

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## **Disability Rights, WI**

**877-338-3724**

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

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## **Epilepsy Foundation of Western WI**

**715-835-4455**

[www.epilepsywisconsin.org](http://www.epilepsywisconsin.org)

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## **Family Support Center**

Counseling, individual & systems advocacy, restraining order assistance & preparation, safety planning, sheltering, and more.

**24/7 hotline: 715-723-1138**

Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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## **Long Term Care Ombudsman**

Advocates on behalf of residents in long term care facilities and members of Family Care & IRIS programs

**Ages 60+: 800-815-0015**

**Age 18-59: 800-928-8778**

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

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## **Office for the Deaf & Hard of Hearing**

**715-836-2107**

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

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## **Office for the Blind & Visually Impaired**

**715-502-9355**

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

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## **Stout Vocational Rehabilitation Institute**

**715-232-1410**

[www.uwstout.edu/svri](http://www.uwstout.edu/svri)





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### **Survival Coalition of WI**

Influences the political process to create a society where people with disabilities are full & equal participants in community life.

[www.survivalcoalitionwi.org/index.php/about/](http://www.survivalcoalitionwi.org/index.php/about/)  
Email: [SurvivalCoalitionwi@gmail.com](mailto:SurvivalCoalitionwi@gmail.com)

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### **The Arc Wisconsin**

Works to develop programs & advocate for public policy giving people with intellectual and developmental disabilities the opportunity to learn, live and work inclusively in their communities.

Eau Claire & Dunn County Chapters  
Email: [office@thearcaeauclaire.com](mailto:office@thearcaeauclaire.com)  
Email: [audun@arcofdunncounty.org](mailto:audun@arcofdunncounty.org)  
Web: <https://arcwi.org/about/>

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### **Upper Midwest Pension Rights Project**

Provides free assistance, education, advocacy & legal counseling on issues related to pensions of any kind (other than Social Security).

**Toll Free: 866-783-5021**  
**Phone: 651-251-5765**  
[www.midwestpensions.org](http://www.midwestpensions.org)

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### **WI Aging Advocacy Network**

Help shape public policy that improves the quality of life of older people.

**715-677-6723**  
[gwaar.org/wisconsin-aging-advocacy-network](http://gwaar.org/wisconsin-aging-advocacy-network)

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### **WI Board for People with Developmental Disabilities (WBPDD)**

**888-332-1677**  
[www.wi-bpdd.org/index.cfm](http://www.wi-bpdd.org/index.cfm)

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### **WI Guardianship Support Center**

**855-409-9410**  
[www.gwaar.org/gsc](http://www.gwaar.org/gsc)

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# Assisted Living

**Community Based Residential Facilities (CBRF):** Place where adults who are not related to the operator/administrator reside to receive care, treatment or services that is above the level of room & board and that may include up to three hours per week of nursing care per resident. CBRFs range in size from 5-257 beds.

**Residential Care Apartment Complexes (RCAC):** Independent apartment complex where 5+ adults reside, with each apartment having a lockable entrance and exit, kitchen, individual bathroom, sleeping and living area.

**Adult Family Home (AFH):** It's a place where 3-4 adults who are not related to the operator reside and receive care, treatment or services. The rate would reflect more than room and board. It may include up to seven hours per week of nursing care per resident. One- and Two-bed AFH's are defined & regulated differently. Find an online directory maintained by the state: [www.dhs.wisconsin.gov/guide/afh.htm](http://www.dhs.wisconsin.gov/guide/afh.htm).

**Choosing an Assisted Living Facility:** Provides responses to Frequently Asked Questions (FAQ's) and a checklist for comparing facilities: [dhs.wisconsin.gov/publications/p6/p60579.pdf](http://dhs.wisconsin.gov/publications/p6/p60579.pdf)

♥ *Facility self-identifies as having ability to meet specific needs of persons with memory loss. This does not require certification or different licensing.*

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♥ **Aggie's Country Living (CBRF)**

14135 150th Ave, Bloomer

**715-288-6333**

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**Meadowbrook at Bloomer (RCAC)**

1840 Priddy St, Bloomer

**715-568-2503**

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♥ **VitaCare Living (CBRF)**

406B Priddy Street, Bloomer

Bloomer: **715-568-9140**

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**Care Partners Country Terrace (CBRF)**

Stanley: 804 Pine St

Stanley: **715-644-3444**

Ct21stanley@cpalct.com

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**Chippewa Manor Residential Living (RCAC)**

756 Irvine St, Chippewa Falls

**715-726-2123**

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**Comforts of Home (RCAC)**

1224 Pumphouse Rd, Chippewa Falls

**715-720-8912**



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|  |                                  |
|--|----------------------------------|
| <a href="#"> <b><u>Dove Healthcare Rutledge Home (CBRF)</u></b></a>       | <b>715-723-5566</b>              |
| 300 Bridgewater Ave, Chippewa Falls  |                                  |
| <a href="#"><b><u>Dove Healthcare-Bloomer Assisted Living (RCAC)</u></b></a>   | <b>715-568-2716</b>              |
| 2207 Duncan Rd, Bloomer  |                                  |
| <a href="#"><b><u>Midwest Gratus (CBRF)</u></b></a>  | <b>715-861-5320</b>              |
| 1126 Evergreen Ln, Chippewa Falls  |                                  |
| <a href="#"><b><u>Home Suite Home (CBRF)</u></b></a>   | <b>715-726-1113</b>              |
| 13362 98th Ave, Chippewa Falls   |                                  |
| <a href="#"> <b><u>The Homeplace of Stanley (RCAC &amp; CBRF)</u></b></a> | <b>715-644-2136</b>              |
| 225 E 4th Ave, Stanley   |                                  |
| <a href="#"> <b><u>Lake Hallie Memory Care (CBRF)</u></b></a>             | <b>715-738-0011</b>              |
| 4407 124th St, Chippewa Falls  |                                  |
| <a href="#"><b><u>Our House Senior Living Assisted Living (CBRF)</u></b></a>   |                                  |
| 115 Marrs St, Chippewa Falls   | <b>715-723-6840</b>              |
| <a href="#"> <b><u>Memory Care:</u></b> 105 Marrs St, Chippewa Falls</a>  | Memory Care: <b>715-723-6037</b> |
| <a href="#"><b><u>Lakehouse Chippewa Falls (RCAC)</u></b></a>  | <b>715-720-9710</b>              |
| 2801 Cty Hwy I, Chippewa Falls   |                                  |

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# Caregiver Support

Also see [Support Groups](#)

## **Aging & Disability Resource Center (ADRC)**

Information & resources that support caregivers including home care, home-delivered meals, personal response systems & more.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **Alzheimer's & Dementia Alliance of WI**

Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.

**608-232-3400**

[www.alzwisc.org/](http://www.alzwisc.org/)

---

## **Alzheimer's Association**

Educational workshops, support, & resources to help caregivers understand dementia better & learn skills to respond to daily challenges.

**24/7 Helpline 800-272-3900**

[www.alz.org/help-support/caregiving](http://www.alz.org/help-support/caregiving)

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## **American Cancer Society**

The Caregiver Resource Guide is a tool for caregivers of someone with cancer.

**800-227-2345**

[www.cancer.org/treatment/caregivers/caregiver-resource-guide.html](http://www.cancer.org/treatment/caregivers/caregiver-resource-guide.html)

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## **American Parkinson Disease Association**

Individuals with Parkinson disease may be eligible for a stipend to be used for respite care services.

**608-229-7628**

Click [here](#) to apply online

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## **Dementia Care Specialist - ADRC**

Local expert on Alzheimer's disease & dementias that connects individuals to community resources.

**715-738-2584**

**Toll free: 888-400-6920**

Email: [cberscheit@chippewacountywi.gov](mailto:cberscheit@chippewacountywi.gov)

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## **Family Caregiver Support Programs**

Financial assistance to for short-term breaks for caregiver, adaptive equipment, & medical supplies.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **Powerful Tools for Caregivers**

Workshop series aimed at reducing caregiver stress and emphasizing self-care and communication.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **Respite Care Association of Wisconsin**

Grants, training, and support for caregivers.

**608-222-2033**

[respitecarewi.org/](http://respitecarewi.org/)

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## **UW Extension: Family Caregiving**

Provides tools, resources and the ability to connect with other caregivers. Also, learn community resources that will help you care for loved ones.

**715-726-7950**

[Jeanne.walsh@wisc.edu](mailto:Jeanne.walsh@wisc.edu)

<https://aging.extension.wisc.edu/family-caregiving/>



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# Dementia & Alzheimer's

Also see [Support Groups](#) | [Caregiver Support](#)

## **Alzheimer's & Dementia Alliance of WI**

Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.

**608-232-3400**

[www.alzwisc.org/](http://www.alzwisc.org/)

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Educational workshops, support, & resources.

**24/7 Helpline 800-272-3900**

[www.alz.org/help-support/caregiving](http://www.alz.org/help-support/caregiving)

---

## **Dementia Care Specialist - ADRC**

Local expert on Alzheimer's disease and other dementias that connects individuals and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

**715-738-2584**

**Toll free: 888-400-6920**

Email: [cberscheit@chippewacountywi.gov](mailto:cberscheit@chippewacountywi.gov)

[Website: Click here](#)

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## **Chippewa Valley Dementia Coalition**

Community members and professionals with mutual interest in supporting people living with dementia and their care partners, through education, projects and initiatives. Meets every other month.

**715-726-7777**

Meets every other month

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **Memory Care Clinics**

Offers evaluations to diagnose the stage and type of dementia, or if there is something else that may be causing memory concerns. Information, treatment options, and support are also provided. A referral from a primary care physician is not required. It is suggested that you contact your insurance provider to ensure the evaluations will be covered by your plan. Appointments are typically booked-out several weeks in advance.

Mayo Clinic Health System Memory Care

**888-838-4777 or 715-838-1900**

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## **Dementia Friendly Businesses**

For businesses that want to become certified/trained, & for individuals looking for a list of dementia-friendly places in Chippewa County.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)





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### **Family Caregiver Support Programs**

Financial assistance for short-term breaks for caregiver, adaptive equipment, & medical supplies.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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### **Memory Cafés in the Chippewa Valley**

Safe, comfortable & engaging environments for those with memory loss & their caregivers. No registration needed. Free.

**Cornell**

(Our Saviors Lutheran Church)

4<sup>th</sup> Tue: 10:00am-11:30am: 715-738-2584

[www.chippewacountywi.gov/adrc/events](http://www.chippewacountywi.gov/adrc/events)

**Eau Claire**

(Chippewa Valley Museum in Carson Park)

2<sup>nd</sup> Tue: 10:00am-11:00am: 715-839-4750

[www.adrcevents.org](http://www.adrcevents.org)

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### **Memory Screening**

A free wellness tool that helps identify possible changes in memory and cognition.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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### **Virtual Dementia Tour**

No cost, 30-minute interactive learning experience designed to help understand the impact of dementia on behavior & emotional status.

[Azura Memory Care](#), **715-832-6696**

Our House Senior Living, **715-828-4182**

Safe@Home Senior Care, **715-271-1824**

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# Dental Resources



**Are you looking for a Medicaid or BadgerCare Plus dental provider?**

Use the [ForwardHealth search tool](#) to find a dental provider in other locations.

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## **AIDS Resource Center of Wisconsin- Eau Claire**

*505 S Dewey St St 107, Eau Claire*

Dental Care for patients with HIV.

**715-836-7710**

[www.arcw.org](http://www.arcw.org)

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## **Chippewa Valley Free Clinic**

For established patients including dental tele-health or just to ask a dental question.

**715-839-8477 Ext 204**

**Appointment only: Tues 5-8pm**

[cvfreeclinic.org/services-and-hours/](http://cvfreeclinic.org/services-and-hours/)

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## **CVTC / Dental Hygiene Clinic**

*615 W Clairemont Ave, Eau Claire, WI*

Learning clinic (not free) that serves low income and Medicaid patients and is 1/3 to 1/2 price of a private dental office. Services performed either by licensed dental professionals or students under their supervision. Up to \$5 co-pay for cleaning service with Medicaid/Badgercare.

**715-833-6271**

[cvtc.edu/community-members/dental-clinic](http://cvtc.edu/community-members/dental-clinic)

---

## **Marshfield Clinic Dental Center**

A dental payment assistance program/sliding fee scale is available to patients with a limited income & out-of-pocket dental expenses & with Forward Health approved services.

**Chippewa Falls: 715-738-2000**

[www.marshfieldclinic.org/Locations#clinics](http://www.marshfieldclinic.org/Locations#clinics)

Other locations include Rice Lake, Ladysmith, Marshfield, Black River Falls, and more.

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## **Wisconsin Dental Association**

Maintains list of clinics throughout the state that provide dental services to low-income, uninsured individuals.

[wda.org/your-oral-health/reduced-rate-dental-clinics](http://wda.org/your-oral-health/reduced-rate-dental-clinics)

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## **The Open Door Clinic**

The clinic will pay \$200 per patient per year for dental care. Not eligible to those on BadgerCare, Medicare, or Medicaid.

**715-720-1443**

First Presbyterian Church

130 W Central St. Chippewa Falls, WI 54729

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

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## **Northlakes Dental Clinic**

Adult Dental services to patients with Medicaid or who qualify or their sliding fee scale.

**715-861-7901**

<https://nlccwi.org/care-and-services/dental/>

Eau Claire Oak Ridge

2119 Heights Drive, Eau Claire, WI



**ADRC of Chippewa County:** No endorsement, just free & unbiased information.

[www.chippewacountywi.gov/ADRC](http://www.chippewacountywi.gov/ADRC)

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# Emergency Relief

Also See: [Energy/Utility Assistance](#) | [Housing](#) | [Homeless/Emergency Housing](#)

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## CareLink- CDC Outreach

Gas cards available.

**715-861-5002**

21 W. Grand Ave.  
Chippewa Falls, WI

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## Lion's Club

Aid for disaster victims. Your local Chamber of Commerce or village/township clerk can give you the person's name or [check online](#).

Holcombe: **715-595-4421**

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: **715-239-3965**

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## Red Cross

Disaster relief and response

**877-618-6628**

3728 Spooner Ave, Altoona

[www.redcross.org/about-us/our-work/disaster-relief.html](http://www.redcross.org/about-us/our-work/disaster-relief.html)

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## Cooling &/or Warming Centers

Cooling &/or centers are available to the public to escape dangerous heat or cold. These resources usually open "as needed" & subject to change.

**Call 211\***

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## \*2-1-1

Across the United States, 211 is a community's go-to resource. 24 hours a day, seven days a week, 211 specialists connect callers with the help they need. During times of disaster, 211 supports communities before and during disasters. That might be directing people to evacuation routes and shelters beforehand, or helping people get food, water and emergency supplies afterwards.



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# Employment

Resources for people with disabilities or older workers

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## Catholic Charities

The Adult Support Services Program offers a variety of opportunities for adults and those entering adulthood that have developmental disabilities and special needs.

<https://cclse.org/adult-support-program/>

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## Chippewa River Industries (CRI)

Individualized vocational program for persons preparing for competitive employment. Person centered help with soft skills, employability skills, team-building and independence.

715-726-7822

[www.crind.org/vocational/](http://www.crind.org/vocational/)

Email: [general@crind.org](mailto:general@crind.org)

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## Division of Vocational Rehabilitation

Federal/state program designed to obtain, maintain, and advance employment for people with disabilities.

715-836-4001

1-800-442-3477

Email: [dvr@dwd.wisconsin.gov](mailto:dvr@dwd.wisconsin.gov)

[dwd.wisconsin.gov/dvr/about/default.htm](http://dwd.wisconsin.gov/dvr/about/default.htm)

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## Department of Workforce Development

Provides job services, training and employment assistance to people looking for work, at the same time as it works with employers on finding the necessary workers to fill current job openings. Also this is an agency to apply for unemployment benefits.

1-608-266-3131

<https://dwd.wisconsin.gov/>

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## Equal Employment Opportunity Commission

For information regarding laws that apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages and benefits.

1-800-669-4000

<http://www.eeoc.gov>

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## L.E. Phillips Career Development Center

Provides meaningful and appropriate vocational services and employment opportunities for individuals with disabilities and disadvantages

715-834-2771

[www.lecdc.com](http://www.lecdc.com)

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## Reach Inc.

Provides adults with disabilities the opportunity to reach their highest potential in community-based employment.

715-522-2763

[www.reach-inc.org](http://www.reach-inc.org)



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**Ticket to Work**

Employment program for people with disabilities ages 18-64 who are interested in going to work, while keeping their Medicare or Medicaid.

**1-866-968-7842 or  
1-866-833-2967 (TTY)**

[www.ssa.gov/work/](http://www.ssa.gov/work/)

Email: [support@choosework.ssa.gov](mailto:support@choosework.ssa.gov)

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**Think Ability WI**

We believe that everyone deserves to feel fulfilled and independent by working despite disabilities.

**1-888-695-2030**

Email: [info@thinkabilitywi.org](mailto:info@thinkabilitywi.org)

Website: [www.thinkabilitywi.org](http://www.thinkabilitywi.org)

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**Workforce Resource, Inc**

[Disability Program Navigator](#)

2829 Cty Highway I, Suite 2A, Chippewa  
221 W Madison St, Eau Claire

**715-836-4263**

[Eau Claire Job Center:](#)





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# Financial Counseling

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## **ABLE National Resource Center**

Tax advantaged savings and investment accounts for individuals with disabilities that allow eligible persons to save and invest money without affecting eligibility for public benefits.

**1-202-296-2040**

1667 K. Street Northwest, Suite 480  
Washington, D.C. 20006

[www.ablenrc.org](http://www.ablenrc.org)

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## **Catholic Charities Financial Counseling**

**715-832-6644**

[www.cclse.org](http://www.cclse.org)

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## **UW-Extension**

Free financial coaching

**715-726-7950**

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## **Consumer Credit Counseling**

Internal Revenue Service non-profit organizations that will help you find a workable solution to financial problems.

**715-834-8500**

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## **Family Means**

**1-651-439-4840**

[www.familymeans.org/budget-credit-counseling.html](http://www.familymeans.org/budget-credit-counseling.html)

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## **Financial Counseling**

**715-456-4907**

[www.klenzfinancialcounseling.com](http://www.klenzfinancialcounseling.com)

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## **Life Navigators – Trust Program**

Special Needs Trust (SNT) that allows a person with a disability or older person to have extra money saved and still remain eligible for means-tested public benefits.

**414-774-6255**

[information@lifenavigators.org](mailto:information@lifenavigators.org)  
<https://lifenavigators.org/trust-program>

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## **WisPACT**

Special Needs Trust (SNT) – trust that allows a person with a disability or older person to have extra money saved and still remain eligible for means-tested public benefits.

**1-608-268-6006**

[info@wispact.org](mailto:info@wispact.org)  
[www.wispact.org](http://www.wispact.org)



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# Food & Nutrition

## Community Dining

### **(ADRC) Senior Dining**

Meal provided at public dining locations to anyone 60+ and a Chippewa County resident. Call a day ahead for reservation please. Meals are provided on a donation basis with a suggested donation posted at each location.

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals)

**Bloomer** - Senior Citizens Center  
2121 Duncan Rd 54724

**715-579-2889** -Call for more information

**Chippewa Falls** - Senior Center  
1000 E. Grand Ave.

**715-579-2896** -Call for more information

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### **Agnes' Table – Trinity United Methodist Church**

Free hot meal.

Social Hours: 3:30 p.m.-5:00 p.m.

Dinner Served Tue/Thurs. 5:00 – 6:30 p.m.

**715-861-3892**

201 W. Central Street Chippewa Falls

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### **Barnabas Christian Coffee House**

Free dinner (alternate nights of Agnes' Table)

Monday, Wednesday, Friday 5:30pm - 6:30pm

**715-404-5330**

19 West Spring Street, Chippewa Falls

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### **Bloomer Sunday Social Supper**

Distribution: 2nd Sunday at 4:00pm

**715-568-3612**

2121 Duncan Road, Bloomer

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### **Nutrition – Come Now and Eat**

Distribution: 4th Wednesday 4:30pm - 6:00pm

**715-289-4521**

215 East Seminary Street, Cadott

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### **We Care Sunday Meal**

Serving: Last Sunday of each month.

**715-723-6048**

Our Savior's Lutheran Church  
1300 Mansfield Street, Chippewa Falls

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# Delivered Meals

## *\* Services provided by the ADRC*

### **\*Meals on Wheels - ADRC**

Delivered hot meals for homebound individuals aged 60+ living outside the city limits of Chippewa Falls. If living within city limits, see Mobile Meals.

**715-726-7777**

[ADRC@chippewacountywi.gov](mailto:ADRC@chippewacountywi.gov)  
[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels)

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### **\*Mom's Meals**

Provides fresh meals for the aging population. They prepare, package, & ship FRESH, ready to heat & eat Meals will remain FRESH in your refrigerator for two full weeks. Special Diets available. Mom's Meals are available to those with dietary medical conditions and/or live outside of a Meals on Wheels Route.

**877-508-6667**

[www.momsmeals.com](http://www.momsmeals.com)

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## *Private Pay-Refrigerator and Frozen Meals*

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### **BistroMD**

A meal delivery service designed by dietitians to fit any dietary needs. Over 150 entrée choices for weekly delivery.

**1-866-401-3438**

<https://www.bistromd.com/>

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### **Factor**

Choose from 8 meal preferences. Pause, change or cancel anytime. Choose from 50 Dietician approved meals and 70+ breakfast items, smoothies and snacks.

**1-888-573-5727**

<https://www.factor75.com>

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### **Hello Fresh**

Choose from ready-made meals and meal kits. Choose from 60 recipes per week. Coupon Available for first order.

**1-646-846-3663**

<https://www.hellofresh.com/>

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### **Home Chef**

Various options from meal kits to pre-portioned meals for the microwave or oven. Choose from 35 meals every week to build a box. Home Chef will often have a voucher code for free meals upon signing up.

**1-872-225-2433**

<https://www.homechef.com/>



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### **Mobile Meals**

Available to Chippewa Falls residents (within city limits) who are unable to prepare their own meals due to aging or health related issues.

**715-723-0486**

[www.cfmobilemeals.weebly.com](http://www.cfmobilemeals.weebly.com)

### **Tempo**

Tempo is a prepared, protein packed, meal delivery subscription that delivers fully prepared fresh meals that are cooked in 2 minutes. They will use your preferences to recommend meals that they think you will enjoy.

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**1-872-241-1287**

<https://www/tempomeals.com>



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# Pantries & Clothing Closets

If transportation is a barrier to getting food & you have a disability or age 60+, please call the ADRC Transportation Coordinator 715-738-2590 to ask about programs. In addition, your local pantry may offer some accommodation. Related: [Transportation Programs](#)



*Also has a clothing closet or resources*

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## 4 C's Food Pantry

Fridays 2:00pm - 4:00pm

**715-289-4941**

Christian Community Center  
329 Main St, Cadott

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## Bloomer Area Food Pantry, Inc.

Fridays 10:00am - 4:00pm

*"Go Getters" offer assistance for those with health concerns or transportation issues.*

**715-568-3733**

**Leave a voicemail.**

808 Jackson St, Bloomer



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## Chippewa Falls YMCA Food Pantry

Mondays: 10:00- Noon

Wednesdays: 2:00-6:00pm

Fridays: 12:00-2:00pm

**715-861-3892**

611 Jefferson Ave.

Chippewa Falls

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## Cornell Food Pantry

Tuesdays 3:30pm – 5:30pm

**715-202-3531**

401 South 2nd Ave, Cornell

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## First Presbyterian Church

Monday 1:00-3:00

Tuesday 10:00-Noon

**715-723-5717**

130 W Central St, Chippewa Falls

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## Fruit of the Vine Pantry

1st & 3rd Tues 4:00pm - 6:00pm

**715-203-0137**

W11581 Cty Hwy X, Stanley

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## Holcombe Food Pantry

2nd & 4th Tues 2:00pm - 5:00pm

**715-595-4967**

27841 Cty Hwy M, Holcombe

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## Jim Falls Community Food Pantry

Mondays 4:00pm - 6:00pm

13883 Cty Hwy S, Jim Falls

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## L.E. Phillips Career Development Center

Mon: Appointment only

Tue-Fri 9:00am-3:30pm

Pantry & outdoor "Blessing Box"

**715-861-5002**

21 E. Grand Ave.

[www.lecdc.org/chippewa-county-outreach.html](http://www.lecdc.org/chippewa-county-outreach.html)

[www.facebook.com/CDCOutreachOffice/](https://www.facebook.com/CDCOutreachOffice/)





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**Pantry Pals Food Pantry**

3rd Saturday 10:00am – 11:30am

*\*Lafayette+Stillson school district residents*

**715-723-4231**

English Lutheran Church  
20588 Cty Hwy X, Chippewa Falls

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**Ruby's Pantry in Chippewa Falls**

3rd Tues 2:30pm - 5:00pm

*Food list posted ea. Monday on Ruby's Pantry-*

*\*Open to all - \$25 per share donation*

**715-723-2872**

Chippewa Valley Bible Church  
531 E South Ave, Chippewa Falls

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**Ruby's Pantry in Eau Claire**

1st Thursday, Registration 4:00pm - 6:00pm

*\*Open to all with \$20 donation*

**715-834-0023 / 651-674-0009**

Lutheran Church of the Good Shepherd  
1120 Cedar St, Eau Claire

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**Salvation Army Food Pantry of the Chippewa Valley**

*\*Chippewa store closed but Chippewa Falls programs are being revamped to be offered at the Eau Claire location. More info to come.*

**715-834-1224**

2211 S Hastings Way, Eau Claire

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**St. Francesca Resource Center**

Tues 9:00am - 1:00pm & 4:00pm - 7:00pm

*\*Can visit every 2 weeks. Bring box/bags.*

Corner of Allen & High St  
(back of old Notre Dame school)  
Chippewa Falls

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**Stanley Food Pantry**

1st Thursday 4:00pm - 6:00pm

**715-644-0644**

Our Savior's Lutheran Church  
147 E 4th Ave, Stanley

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**Valley Vineyard Food Pantry**

Tue & Thu 5:00pm - 7:00pm

**715-861-3523**

910 Bridgewater Ave, Chippewa Falls

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**Human Services of Chippewa Co**

Contact your caseworker directly for vouchers at Goodwill and Hope Gospel. Limited availability.

**715-726-7840**

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# Grocery Delivery & Pick Up

## Aldi's Grocery - Drive Up or Delivery

[www.aldi.us](http://www.aldi.us)

Drive up & delivery services fulfilled by **Instacart** services mentioned below. Order groceries online, and it will be loaded into your vehicle when you arrive.

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## Amazon Pantry

[www.amazon.com/gp/pantry/info](http://www.amazon.com/gp/pantry/info)

Order pantry items & household essentials online & get delivered to your home. Membership not required, but [discounted membership](#) is available to EBT or Medicaid members.

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## Go Getters – Bloomer Area Food Pantry

715-568-3733

Volunteer grocery shoppers for people with health concerns or transportation issues.

[www.bloomerfoodpantry.wixsite.com/bna-pantry/projects](http://www.bloomerfoodpantry.wixsite.com/bna-pantry/projects)

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## Family Fare “Fast Lane” - Drive Up & Delivery

715-726-2500

Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery available in certain locations.

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[www.shopfamilyfare.com/fastlane](http://www.shopfamilyfare.com/fastlane)

## Hansen's Grocery – Stanley

715-644-5842

Call in your grocery order & pick up.

Call ahead. Tue & Thu 8am-11:30am

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## HY-VEE Grocery On-Line Ordering – Eau Claire

(715) 598-9525

They offer delivery or pickup. You'll need to create an account on their website. Minimum order for pick up or delivery is \$30 in grocery items before taxes (does not include pharmacy or Mealtime-To-Go items). Pickup is free with a 4-hour lead time. SNAP/EBT not yet available.

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<https://www.hy-vee.com/>  
2424 E Clairemont Ave, Eau Claire, WI,  
54701

## Instacart

[www.instacart.com](http://www.instacart.com)

Order groceries online & get it delivered from Festival, Aldi's, Sam's, CVS Pharmacy, Petco, Target.  
*Doesn't accept SNAP/Quest.*

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Support: 888-246-7822

## Festival Foods Grocery - Drive Up (Click N Go)

[www.festfoods.com](http://www.festfoods.com)

Order groceries online, and it will be loaded into your vehicle when you arrive. Home delivery is through **Instacart** service, mentioned above. *Doesn't accept SNAP/Quest online.*



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**Ready Ride Taxi - Grocery Order Assistance****715-864-2409**

Helps create online orders for groceries & can pick up the order for you. Call for an appointment.

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**Walmart Grocery - Drive Up**[www.grocery.walmart.com](http://www.grocery.walmart.com)

Order groceries online, & it will be loaded into your vehicle when you arrive (delivery is available to limited locations for a fee). *Accepts SNAP/QUEST via EBT card*

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**Woodman's Grocery - Drive Up**[www.shopwoodmans.com](http://www.shopwoodmans.com)

2855 Woodman Dr, Altoona

Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery in limited locations.  
*Accepts WIC and SNAP/Quest via EBT card.*

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**Target Grocery - Drive Up**[www.target.com/c/download-app/-/N-4th2r?Ink=DriveUp](http://www.target.com/c/download-app/-/N-4th2r?Ink=DriveUp)

Order groceries on Target's mobile app (required), and it will be loaded into your vehicle when you arrive. Delivery is through **Instacart** service, mentioned above.



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# Other Food Related Resources

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## **FoodShare (SNAP or QUEST)**

Helps low-income families & individuals purchase groceries with a discreet debit/EBT Card. You can get help to secure this benefit from the FoodShare Outreach Specialist. Income limits apply.

**Great Rivers: 1-888-283-0012**

*To check balance, call number on back of your card: 877-415-5464 or online at*

[www.ebtedge.com](http://www.ebtedge.com)

**FoodShare Outreach Specialist  
715-835-9415 Ext. 118**

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## **Commodity Supplemental Food Program (CSFP)**

Provides monthly supplemental food package to those age 60 or older that will typically include: canned fruit & vegetables, dry or canned milk, cheese, canned meat, peanut butter or dried beans, cereal & grains, rice, instant potatoes or pasta. Income limits apply.

**715-977-1191**

**1-800-606-9227**

[mlarson@wcap.org](mailto:mlarson@wcap.org)

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## **Farmers "Market Match" Program with FoodShare**

Stretch your FoodShare dollars farther by \$10 *extra* per week (or \$40 per month) by spending \$10 of your FoodShare money & you'll receive a match of \$10 in tokens to spend at the Market. Tokens can only be purchased on certain days/times. Please call or look for token booth. Call for updated hours of operation.

**Monday Market at the Y**

611 Jefferson Ave, Chippewa Falls

**715-723-2201**

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## **Eau Claire Downtown Farmers Market**

300 Riverfront Ter, Eau Claire

**715-839-4712**

[www.ecdowntownfarmersmarket.com](http://www.ecdowntownfarmersmarket.com)

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## **Senior Farmers' Market Vouchers**

Provides Chippewa County residents age 60 or older (55 if Native American) \$35 vouchers to purchase fresh local produce from June 1<sup>st</sup> to October 31<sup>st</sup>. More than one person in the household can receive vouchers but must be 60 or older as well. Income limits apply.

**715-726-7777**

**Toll free: 888-400-6920**

[adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)



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# Funeral Planning

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## Advanced Funeral Planning

Nearly all funeral homes have a pre-planning specialist on staff who is familiar with Medicaid and SSI rules, here's some options: Irrevocable Life Insurance Funded Burial Contract, Irrevocable Burial Trust, Burial Spaces, Burial Fund.

**Make an appointment with your local funeral home of your choice.**

[www.funeralhomedir.com/WI/](http://www.funeralhomedir.com/WI/)

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## COVID-19 Funeral Cost Assistance

Until 9-30-2025, FEMA is providing financial assistance for COVID-19 related funeral expenses incurred after 1-20-2020.

**844-684-6333 | TTY: 1-800-462-7585**

[www.fema.gov/disasters/coronavirus/economic/funeral-assistance](http://www.fema.gov/disasters/coronavirus/economic/funeral-assistance)

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## Funeral Consumers Alliance

An educational non-profit with nationwide affiliates offering funeral Consumer support, Information and Advocacy for legislative change.

**1-802-865-8300**

629 Paris Street  
Graham, NC 27253

**Email:** [fca@funerals.org](mailto:fca@funerals.org)

**Website:** <https://funerals.org/>

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## Funeral Homes in Wisconsin

Search by city and see a list within 30 miles, including funeral homes and crematoriums.

[www.funeralhomedir.com/WI/](http://www.funeralhomedir.com/WI/)

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## Helpful Hearts Foundation, Inc.

**715-834-6411**

[www.helpfulheartswi.org/](http://www.helpfulheartswi.org/)

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## WI Funeral & Cemetery Aids Program (WFCAP)

Prior to the service provider submitting an application to receive payment, the decedent's family must call [Great Rivers](#) for a posthumous application to determine if the decedent was eligible for Medicaid.

**Great Rivers 1-888-283-0012**

[www.dhs.wisconsin.gov/em/wfcap.htm](http://www.dhs.wisconsin.gov/em/wfcap.htm)

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## Social Security Survivor's Benefit

A one-time lump-sum death payment of \$255 can be paid to the surviving spouse or eligible family member. In most cases, the funeral home reports the person's death, as long as you give their Social Security number.

**1-800-772-1213 (TTY 1-800-325-0778)**

[www.ssa.gov/benefits/survivors/ifyou.html](http://www.ssa.gov/benefits/survivors/ifyou.html)

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## Veteran's Burial Allowance/Death Benefit

Helps cover burial, funeral, & transportation costs.

**1-800-827-1000**

[www.va.gov/burials-memorials/veterans-burial-allowance/](http://www.va.gov/burials-memorials/veterans-burial-allowance/)





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# Health Insurance

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## **Marketplace Health Insurance (Affordable Care Act)**

Health insurance for those that do not qualify for Medicare, Medicaid or receive insurance through work. List of Agents provided to get started.

**1-800-318-2596** or  
[www.healthcare.gov](http://www.healthcare.gov)  
[www.localhelp.healthcare.gov](http://www.localhelp.healthcare.gov)  
Open Enrollment Nov 1 – Dec 15

## **Medicare**

Find Medicare covered benefits, claims and costs. Annual Open Enrollment is October 15<sup>th</sup>-Dec 7<sup>th</sup>.

1-800-MEDICARE (**1-800-633-4227**) or  
[www.medicare.gov](http://www.medicare.gov)

## **Social Security Administration- Eau Claire Office**

Contact to enroll in Medicare Part A, Part B; Find out eligibility for Medicare; Apply for Soc. Sec. Disability Ins. (SSDI) and Supplemental Security Income (SSI)

**(866) 815-2924** or [www.ssa.gov](http://www.ssa.gov)

## **Family Health Center**

Provides free and unbiased assistance reviewing Marketplace plan options and help with enrollment.

**715-738-2000**  
<https://www.familyhealthcenter.org>

## **Forward Health Member Services**

Find out where you can use your Medicaid-Forward Health Card and what services are covered.

**1-800-362-3002**

## **Health Check**

Preventative health check-up program, for Medicaid recipients under 21, to gain access to medically necessary items not typically covered by Medicaid.

**800-722-2295**

## **Great Rivers Consortium**

Offers the following programs:

- Medicaid/Medical Assistance (such as BadgerCare Plus)
- FoodShare (WI's version of SNAP)
- Child Care Subsidy
- Wisconsin Works (W-2)

Apply via phone: **888-283-0012**  
Apply online: [access.wisconsin.gov/access/](http://access.wisconsin.gov/access/)

[MyACCESS Mobile App](#): See your benefits & upcoming renewals, get reminders, pay premiums, take pictures of documents to submit proof, & check real-time status.

## **Medicare Savings Programs (MSP's)**

Helps pay for certain Medicare costs, for people that meet certain income & assets levels.

Great Rivers Consortium:  
**1-888-283-0012**



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**"Extra Help" Program for Medicare Beneficiaries**

SSA: 1-866-815-2924

Helps reduce cost of drug premium and deductibles.  
Individuals who qualify for Medicare & Medicaid or the  
Medicare Savings Program automatically qualify for  
Extra Help. Income and asset limits apply.

[www.ssa.gov](http://www.ssa.gov)

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**Wisconsin Well Woman Program**

715-839-4732

Breast & cervical cancer screens. 250% FPL.

[www.dhs.wisconsin.gov/wwwp/index.htm](http://www.dhs.wisconsin.gov/wwwp/index.htm)

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# Prescription Drug Insurance & Programs

## **"Extra Help" Program for Medicare Beneficiaries**

Reduces drug premium and deductibles. Individuals who have Medicare & Medicaid or the Medicare Savings Program automatically get Extra Help.

**SSA: 1-866-815-2924**

[www.ssa.gov](http://www.ssa.gov)

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## **NeedyMeds Drug Discount**

Drug discount program, not a form of insurance

**1-800-509-6897**

[www.needymeds.org](http://www.needymeds.org)

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## **Patient Assistance Programs**

Operated by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine

Contact the pharmaceutical company that makes the drug you need, or contact your prescribing physician or check [www.rxassist.org/patients](http://www.rxassist.org/patients)

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## **Permanent Drug Drop Boxes**

How to safely dispose unused or expired medications. There is a list of the different medications you can dispose of here and lets you pick which county you live in throughout Wisconsin.

[www.dhs.wisconsin.gov/opioids/permanent-drug-drop-boxes.htm](http://www.dhs.wisconsin.gov/opioids/permanent-drug-drop-boxes.htm)

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## **RxOutreach**

Standard pricing for a list of medications similar to Walmart's program. No enrollment fee or monthly premium. Generous income guidelines. No insurance necessary.

**About:** [www.rxoutreach.org](http://www.rxoutreach.org)

**2020 Costs:** [rxoutreach.org/wp-content/uploads/2020/03/DLRXO-03.10.20.pdf](http://rxoutreach.org/wp-content/uploads/2020/03/DLRXO-03.10.20.pdf)

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## **SeniorCare**

WI's Prescription Drug Assistance Program residents aged 65+. Enrollment fee is \$30 for 12 months coverage. Higher incomes have a deductible to receive the \$5 copay for generics/\$15 brand.

**1-800-657-2038** or

[dhs.wisconsin.gov/seniorcare/index.htm](http://dhs.wisconsin.gov/seniorcare/index.htm)

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## **Walgreens Prescription Savings Club**

[Online](#) or in person, \$20 membership

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## **Walmart Rx Program (\$4)**

Prescription Program includes up to a 30-day supply for \$4 and a 90-day supply for \$10 of some covered generic drugs at commonly prescribed dosages. Higher dosages cost more. No insurance necessary.

[www.walmart.com/cp/4-Prescriptions/1078664](http://www.walmart.com/cp/4-Prescriptions/1078664)

Scroll to bottom **"Download PDF"** button below \$4 medications in US

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## **Prescription Drug Discounts**

Some companies & organizations offer prescription drug discounts. Insurance may or may not be accepted with these deep discounts.

[www.goodrx.com](http://www.goodrx.com)  
<https://familywise.org>  
[www.blinkhealth.com](http://www.blinkhealth.com)  
[www.costplusdrugs.com/](http://www.costplusdrugs.com/)



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# Help with Insurance

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## ABC for Health

Advocacy & benefit counseling, a public interest law firm connecting Wisconsin families to health care benefits & services.

608-261-6939

[info@safetyweb.org](mailto:info@safetyweb.org)  
[www.safetyweb.org](http://www.safetyweb.org)

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## Aging & Disability Resource Center

[Disability Benefits Specialist](#): Free service to adults aged 18-59 with disabilities with questions & problems related to Security Disability, Supplemental Security Income, Medicare, Medicaid & other benefits.  
[Elder Benefits Specialist](#): Free service to persons aged 60+ with questions & problems related to Medicare, Medicaid, Social Security benefits, & other private & public benefits.

Serves Chippewa County Residents:

715-726-7777

Toll Free: 888-400-6920

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## Covering WI

Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.

608-261-1455

[www.coveringwi.org](http://www.coveringwi.org)

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## Family Health Center

Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.

715-221-5700

<https://www.familysupportcentercf.org>  
850 Lakeland Dr, Chippewa

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## Medicare Part D Helpline

Free service for people age 60+ to answer questions about Medicare drug coverage, costs, & options.

855-677-2783

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## Medigap Helpline

Free, confidential counseling service for all Medicare beneficiaries, including disabled individuals & those age 65 and over, to help answer insurance questions.

800-242-1060

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## Office of the Commissioner of Insurance

Regulates & enforces various insurance laws, agent licensing & investigates complaints.

800-236-8517

[www.oci.wi.gov](http://www.oci.wi.gov)

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# Hearing - Deaf/Hard of Hearing

Also see [Adaptive Equipment/Assistive Technology](#)

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## Center for Deaf-Blind Persons

Serves those who have some degree of loss in both hearing & sight.

Voice/TTY/DBC: 414-481-7477

[www.deaf-blind.org/](http://www.deaf-blind.org/)

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## Compass IL (formerly known as the Center for Independent Living)

- Assistive Technology demonstration & loan
- Help with applications for funds to pay for assistive technology

1-800-228-3287

[www.compassil.org](http://www.compassil.org)

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## Communication Access Real-time Translation

CART is the process of translating spoken word into written text, also known as captioning.

Private practice captioners:

[dhs.wisconsin.gov/odhh/cartlisting.htm](http://dhs.wisconsin.gov/odhh/cartlisting.htm)

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## iCanConnect

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

1-800-825-4595

[www.icanconnect.org](http://www.icanconnect.org)

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## Lion's Club

Hearing Aid Program. Your local Chamber of Commerce or village/township clerk can give you the contact person's name or [check online](#).

Holcombe: 715-595-4421

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: 715-239-3965

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## Office for the Deaf & Hard of Hearing

- Assistive Technology
- Rights & laws
- Deaf-Blind Resources
- Communication Cards
- Sign Language resources
- Telecommunication devices and funding
- Hearing aid resources ([full list here](#))

1-855-359-5252

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

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## Telecommunication Relay Service (TRS)

Operators or communications assistants (CAs) facilitate phone calls between people with hearing or speech disabilities & other individuals. No cost.

1-888-225-5322

TTY: 1-888-835-5322

ASL Video Call: 1-844-432-2275

[www.fcc.gov/consumers/guides/telecommunications-relay-service-trs](http://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs)



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# Home Care Options

First, what type of homecare are you looking for?

## **Supportive**

Grocery shopping, meal prep, companionship, cleaning, laundry.

You will want to look at [Housekeeping & In-Home Support](#)

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## **Personal**

Bathing, dressing, grooming, toileting, changing bed linens, assistance with mobility/ambulation.

You will want to look at [Housekeeping & In-Home Support](#)

If you receive Medical Assistance & need Personal Care, you may hire your friend/family through the link [www.eauclairecounty.gov](http://www.eauclairecounty.gov) (courtesy of the ADRC of Eau Claire County) and services would be covered by your Medical Assistance.

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## **Skilled**

Care that requires a nurse, such as medication management, wound care, IV therapy, blood draw or skilled therapy services like Physical Therapy, Speech Therapy, and Occupational Therapy. Short-term and goal-directed care.

You will want to look at [Licensed Home Health Care](#)

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## **End of Life Care**

Care for people in the last six months of life that combines medical, emotional and spiritual care.

You will want to look at [Hospice Services](#)

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## **Long-Term Serious Illness Care**

Supportive medical care for people who are being treated for a serious illness and struggling with symptoms, pain and stress.

You will want to look at [Palliative Care](#)

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# Housekeeping & In-Home Support

If you are looking for agencies that may help with all of the following types of tasks: grocery shopping, meal preparation, companionship, cleaning, laundry, bathing, dressing, grooming, toileting, changing bed linens, and assistance with mobility/ambulation, **you will want to call agencies that have an “\*” next to their name.**

Below is a list of questions that are important to ask when hiring in-home support services.

Below is a list of questions that are important to ask when hiring in-home support services.

1. What is your rate?
2. Does it include travel time?
3. Will there be mileage added?
4. Is there a minimum number of hours per visit? Per week? Per month?
5. Will you be coming the same day every month or do we schedule it?
6. What type of activities does the rate include? Does it include just housekeeping or will they change sheets, do laundry, etc?
7. Do they bring their own cleaning supplies or do I have to supply them?
8. Do you perform background checks on your employees?
9. Do you have insurance in case someone gets hurt in my home?

\* **Almost Family**

**715-831-0631**

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**All About You Homecare**

**715-736-2020**

[Aayhomecarellc.wixsite.com](http://Aayhomecarellc.wixsite.com)

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**AMK Cleaning Services**

**715-830-1156**

1722 N. Clairemont Ave. Eau Claire, WI

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\* **Appeal to Heaven**

**715-379-7889**

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**A Knack for Cleaning**

**715-271-2544**

[aknackforcleaningllc@gmail.com](mailto:aknackforcleaningllc@gmail.com)

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**Brooms, Mops, & More Cleaning Service, LLC**

**715-456-6950**

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**Busy Bee Homecare**

**1-610-430-6888**

[busybeecleaningcompany.com/](http://busybeecleaningcompany.com/)

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\* **Caring Hands Homecare**

**715-512-1422**

415 E. Main Street, Thorp, WI

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\* **Christian Servants Home Care**

**715-281-7965**

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**\*Chippewa Valley Home Care**

**715-255-0481**

We offer personal care, companionship,  
homemaking help, transportation, and more.

<https://chippewavalleyhomecare.com>

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**Clean 4 U**

**715-598-1611**

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**Consult an Organizer**

**715-828-8090**

*Specializes in hoarding situations*

[connie@consultanorganizer.com](mailto:connie@consultanorganizer.com)

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**\*Cornerstone Caregiving**

**534-444-9021**

2155 Eastridge Center  
Eau Claire, WI 54703

**Email:**

[abalow@cornerstonecaregiving.com](mailto:abalow@cornerstonecaregiving.com)

**Website:**

[www.cornerstonecaregiving.com/eauclaire](http://www.cornerstonecaregiving.com/eauclaire)

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**\*Home Companions**

**715-533-8946**

**Email:** [homecompanions19@gmail.com](mailto:homecompanions19@gmail.com)

**Website:** [www.homecompanionsec.com](http://www.homecompanionsec.com)

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**\* Home Instead**

**715-941-4717**

[samadams@homeinstead.com](mailto:samadams@homeinstead.com)

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**\* Happy to Help Home Care**

**715-271-2784**

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**\* Integrity Home Healthcare LLC**

**715-944-9065**

[Integrityhomehealthcare@outlook.com](mailto:Integrityhomehealthcare@outlook.com)

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**\* International Quality Home Care**

**1-888-278-3405**

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**\* Lily Home & Hospice**

**262-235-3115**

<https://lilyhospicewi.com/>

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**Maug Cleaning**

**715-514-4804 Ext. 206**

[maugcleaning.com/](http://maugcleaning.com/)

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**\* Safe at Home**

**715-598-7233**

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**\* Seniors Helping Seniors**

**715-514-4511**

[andy34shs@gmail.com](mailto:andy34shs@gmail.com)

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**\*Serenity Care, LLC**

**715-308-3800**

[careagency.serenity@gmail.com](mailto:careagency.serenity@gmail.com)



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**Two Sisters & a Bucket**

**715- 495-2825**  
[twosistersnabucket@gmail.com](mailto:twosistersnabucket@gmail.com)

**\*Village Caregiving**

**715-492-0191**  
[kristendalton@VillageCaregiving.com](mailto:kristendalton@VillageCaregiving.com)  
[www.villagecaregiving.com](http://www.villagecaregiving.com)

**\* Visiting Angels**

**715-598-1750**  
[myang@visitingangels.com](mailto:myang@visitingangels.com)



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# Hospice Services

**What is it?** Care for people in the last six months of life that combines medical, emotional & spiritual care.

- The patient & family can get support at home.
- Their care team includes a nurse case manager, certified nursing assistants, a social worker, a spiritual & grief counselor, trained volunteers & the patient's chosen doctor.
- Service includes regular home nursing visits, help with personal care, help connecting with community resources, education about what to expect as the illness progresses and grief support for the family.
- Care focuses on whatever is most important to the patient: comfort, dignity, family concerns, end-of-life goals, wishes and legacy.

**Who is it for?** People of any age who:

- Have *any* serious illness or life-limiting health problem,
- Are expected to live six months or less, and
- Have a primary goal of comfort, not a cure.

**Where is it provided?** At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

## Suggested Questions to Ask:

- If I go on hospice, will I be allowed to stay on my current medications?
- If I go on hospice, can I still go to appointments with my current doctors/medical providers?
- If I go on hospice, do I have to stop all treatments for any and all health conditions I have?
- Will going on hospice shorten my life?
- Can I end hospice services if I want to?
- Does your company require that my medical provider send a referral to you saying I need hospice?
- Can I be on hospice no matter where I live?
- Do I have to be homebound to be on hospice?

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### Heartland Hospice

715-214-2485

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### Hospice Compare

Compare hospices by area based on the quality of care

[www.medicare.gov/hospiceCompare](http://www.medicare.gov/hospiceCompare)

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### Hope Hospice

Also offers Palliative Care

1-877-375-0919

[www.hhospice.com](http://www.hhospice.com)

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### Interim Healthcare-Hospice

715-834-1313

[www.interimhealthcare.com/eaucلاirewi](http://www.interimhealthcare.com/eaucلاirewi)



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**\*Lily Home & Hospice**

**262-235-3115**

<https://lilyhospicewi.com/>

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**Planning Ahead**

**715-726-7953**

A seven-session program to help participants understand how to prepare for the end of life for themselves or a loved one. This program is designed for residents in Wisconsin and specific to Wisconsin law.

<https://aging.extension.wisc.edu/programs/planning-ahead/>

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**St. Croix Hospice**

**715-598-2635**

[www.stcroixhospice.com](http://www.stcroixhospice.com)

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**VA Hospice Care**

**1-612-467-3254 or 1-866-414-5058**

For veterans enrolled in VA

extension 1100

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# Licensed Home Health Care

**What is it?** Short-term, physician-directed care designed to help a patient prevent or recover from an illness, injury or hospital stay. Must meet specific requirements to be covered by Medicare or private insurance. Requires intermittent skilled care such as wound care, patient and caregiver education, intravenous therapy, and injections. May include Speech Therapy, Physical Therapy, Occupational Therapy and other support services necessary to recover.

**Who is it for?** Persons of any age who have complex medical needs or whose treatment requires special medical equipment or careful monitoring until condition stabilizes. It is not for persons who need more than part-time or intermittent skilled nursing care

**Where is it provided?** At the patient's home. It may be provided at family member's home if patient is staying there during their recovery.

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## Home Health Care Compare

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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## Ascension At Home

715-301-7260

[www.ascensionathome.com](http://www.ascensionathome.com)

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## Aurora Community Health

715-235-3707 or 1-888-301-5897

[www.auroraservices.com](http://www.auroraservices.com)

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## Aveanna Home Health

715-598-5600 Option #3

[www.aveanna.com](http://www.aveanna.com)

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## Compassus

715-301-7260

<https://www.compassus.com/locations/wisconsin/chippewa-falls-home-health/#contact>

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## Hiawatha Homecare

1-651-388-2223

<https://hiawathahomecare.com>

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## Interim Healthcare of Western Wisconsin

715-834-1313

[www.interimhealthcare.com/eaucloirewi](http://www.interimhealthcare.com/eaucloirewi)

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## International Quality Homecare

1-866-528-4742

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## Lakeland Home Healthcare

715-239-2075

[info@lakehhc.com](mailto:info@lakehhc.com)  
[www.lakehhc.com](http://www.lakehhc.com)

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## Lakeview Medical Center Home Care

715-236-6256

[Lakeview Medical Center Home Health and Hospice - National Alliance for Care at Home | National Alliance for Care at Home](#)



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**Mayo Clinic Home Care**

**1-800-236-8408**

[mayoclinichealthsystem.org](http://mayoclinichealthsystem.org)

**Moore Genuine Care**

**715-286-2734**

[www.mooregenuinehomecare.com](http://www.mooregenuinehomecare.com)



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# Palliative Care

**What is it?** Supportive medical care for people who are being treated for a serious illness & are struggling with their symptoms, pain & stress.

- Nurse practitioners or doctors conduct two-hour, in-home consultations to help people find ways to feel better & cope better with their illness. During that time, the NP or doctor talks with the patient/family in detail about their symptoms, medications, treatments & goals for care, & performs a brief medical exam.
- After the visit, the NP gives the patient & their primary doctor specialized ideas to relieve their pain, other symptoms & stress.
- Follow-up visits are added, if pre-approved by the patient's doctor.
- A social worker can be called in to help with accessing needed community services.

**Who is it for?** People age 18 or older who:

- Have a serious illness, but are not at the end of life,
- Are not getting enough relief from medicines & other treatments, and
- Have trouble getting to the doctor or clinic because of their illness.

**Where is it provided?** At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

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## Get Palliative Care

Identifies palliative care resources by area.

[getpalliativecare.org](http://getpalliativecare.org)

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## Ascension at Home

Offers a more limited version of palliative care for Stanley, WI.

715-301-7260

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## Empatia Palliative Care (Heartland Palliative)

[www.gentivahs.com/services/palliative-care/empatia-palliative-care/](http://www.gentivahs.com/services/palliative-care/empatia-palliative-care/)

1-414-323-8406

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## Hope Hospice (Palliative Care)

Northeast Chippewa County.

877-375-0919  
[www.hhospice.com](http://www.hhospice.com)

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## Interim Healthcare Palliative Care

715-834-1313

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## Mayo Clinic Home Health & Hospice

715-838-3224  
[www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

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## VA Palliative Care

For veterans enrolled in VA.

612-467-3254 or 866-414-5058  
extension 1100





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# Housing

## Apartments - Non-Subsidized

|   |   |
|---|---|
| <b>Auction Mart Apartments</b><br>118 S Broadway St, Stanley, WI  | <b>715-726-7933</b><br><a href="mailto:housingauthority@chippewacountywi.gov">housingauthority@chippewacountywi.gov</a>   |
| <b>Cadott Country Apartments</b><br>948 N Kelly St  | <b>715-289-4755</b>   |
| <b>Chippewa Manor Residential Living Center</b><br><i>Has 2 components: independent apartments and assisted living (but no memory care)</i> | <b>715-723-4437</b><br><a href="http://www.chippewamanor.com">www.chippewamanor.com</a>   |
| <b>Grandview Apartments</b><br>304 S. Main, Cadott  | <b>715-255-0466</b><br><a href="mailto:unitedmgtilc@gmail.com">unitedmgtilc@gmail.com</a>   |
| <b>Homestead Village Senior Apartments</b><br>320 E Colome St, Chippewa Falls<br><i>Village I is non-sub; Village II is subsidized</i>      | <b>715-726-9664</b>   |
| <b>Northland Apartments</b><br>18 Bay St, Chippewa Falls  | <b>1-800-432-5755</b><br><a href="mailto:housingauthority@chippewacountywi.gov">housingauthority@chippewacountywi.gov</a>   |
| <b>North Town Apartments</b><br>971 North Kelly St, Cadott, WI  | <b>1-534-444-9036</b>   |
| <b>Parkview Apartments</b><br>1403 15th Ave, Bloomer, WI  | <b>715-568-5446</b>   |
| <b>St. Joseph's Apartments</b><br>912 Pearl St, Chippewa Falls, WI  | <b>715-723-5825</b><br><a href="mailto:info@rentalresources.net">info@rentalresources.net</a>   |
| <b>Stanley Country Apartments</b><br>460 Grant St, Stanley, WI  | <b>715-644-6702</b>   |
| <b>Sunshine Circle Apartments</b><br>100 Sunshine Circle, Chippewa Falls  | <b>715-833-9625</b><br><a href="mailto:properties@greenpointco.com">properties@greenpointco.com</a><br><a href="http://www.greenpointco.com/sunshine-circle">www.greenpointco.com/sunshine-circle</a> |
| <b>The Landing</b><br>398 E Colome St, Chippewa Falls, WI   | <b>715-861-7753</b>   |



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## Apartments - Subsidized *(rent controlled)*

**Bloomer Lakeview Apartments**

2110 Duncan Rd, Bloomer

Owned by Mayo; managed by Landmark Corp.

**715-834-3411**[pam@landmark-company.com](mailto:pam@landmark-company.com)**Bridgewater Apartments**

807 Bridgewater Ave, Chippewa Falls

**715-834-2691**[linda@landmark-company.com](mailto:linda@landmark-company.com)**Homestead Village Independent Sr Living II**

320 E Colome St, Chippewa Falls

One wing is subsidized.

**715-726-9664**[homestead@msphousing.com](mailto:homestead@msphousing.com)[www.heritagesenior.org](http://www.heritagesenior.org)**Grace Parkside Apartments**

49 E Spring St, Chippewa Falls

**715-832-1174****Lake Como Home II**

Lakeshore Dr &amp; Future St, Bloomer

**715-834-3411**[pam@landmark-company.com](mailto:pam@landmark-company.com)**Landing Apartments**

398 E Colome St, Chippewa Falls

**715-861-7753**[homestead@msphousing.com](mailto:homestead@msphousing.com)**Moon Park Apartments**111 W 8<sup>th</sup> Ave, Stanley**715-282-4949****Northern Apartments**

6 W Grand Ave, Chippewa Falls

**715-723-7875****North Lake View Apartments**2410-2430 9<sup>th</sup> Ave. Bloomer**1-712-580-5360****Park Ridge Apartments**

403 W Park, Boyd

**715-723-7552****Romeis Millstream Apartments I & II**

509 &amp; 607 N High St, Chippewa Falls

**715-723-7552****Shoe Factory Apartments**

36 W River St, Chippewa Falls

**715-726-0586**[shoefactoryapts@att.net](mailto:shoefactoryapts@att.net)**Southridge Apartments**

224 S Main St, Cadott

**715-723-7552****Stanley Court Apartments**

461 Grant St, Stanley

**715-289-4755**[petznick4755@outlook.com](mailto:petznick4755@outlook.com)

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**Sunrise Village**

East Dell St, New Auburn

**715-726-7933**

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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**Sunset Homes**

124 West 4<sup>th</sup> Ave, Stanley

**715-644-5755**

[Stanleyhousing124@gmail.com](mailto:Stanleyhousing124@gmail.com)

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**Westside Apartments**

2130-2206 Freeway Dr, Bloomer  
4-plexes

**715-834-3411**

[pam@landmark-company.com](mailto:pam@landmark-company.com)

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# Rental/Mortgage Assistance

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## Housing Authority of Chippewa County

715-726-7933

- Foreclosure prevention loans for paying property taxes or mortgage
- Housing choice voucher program
- Income-based programs for home buying

Email:

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)  
[chippewacountywi.gov/community/housing-authority](http://chippewacountywi.gov/community/housing-authority)

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## Catholic Charities

715-450-4786

### St. Lawrence Community Services

One-time Rental Assistance for those who qualify

618 S. Barstow St.  
Eau Claire, WI 54701

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## West CAP

715-598-4750

- Homeless or fleeing domestic violence assistance
- Other rental assistance and supportive housing programs
- See also Home Repairs

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

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## Salvation Army

715-834-1224

### Housing Services & Energy Assistance

Pays portion of energy costs or rent/mortgage

<https://centralusa.salvationarmy.org/chippewavalley/programs-and-services/>

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## Movin' Out - HCRI Loan

1-608-251-4446 x7

A household member must have a permanent disability (& other eligibility requirements) for a 0% interest, deferred-payment loan for down payment & closing costs on a home purchase. Can be used with other assistance programs.

[info@movin-out.org](mailto:info@movin-out.org)

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## Foundation for Rural Housing

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

Various assistance programs for rent, utility, security deposit, property tax and mortgage. Eligibility criteria vary

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## Workforce Resource

715-723-2248

Emergency Assistance Grant for families who have a person under age 18 living there & need help with rent or utilities. Based on household size and need, can apply once yearly if income eligible.



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# Homeless/Emergency Housing



Agencies marked with a star are “No Wrong Door” access points for the Coordinated Entry List. This is a prioritization list for accessing homeless housing assistance programs.

## **L.E. Phillips Career Development Center (CDC)**

The Chippewa County Outreach Office specializes in homelessness prevention & helping in crisis. Access to local support resources like housing, food, & needed items.

**715-861-5002**

Mon: By appointment

Tue-Fri: 9am-3:30pm walk ins welcome

21 E. Grand Ave

[www.lecdc.org](http://www.lecdc.org)



## **Beacon House (Interfaith Hospitality Network)**

Immediate short-term shelter (30 days) for families & pregnant single women to get their feet back on the ground. Case managers help transition into permanent housing through Transitional & Rapid programs.

**715-834-4357**

309 E Lake St, Eau Claire, WI 54701

[agiani@familypromisecv.org](mailto:agiani@familypromisecv.org)

[www.familypromisecv.org/what-we-do](http://www.familypromisecv.org/what-we-do)



## **Bolton Refuge House**

Emergency shelter for victims of domestic violence.

**715-834-9578**

**1-800-252-4357**

807 S. Farwell St.

Eau Claire, WI 54701

[www.boltonrefuge.org](http://www.boltonrefuge.org)



## **Catholic Charities**

**St. Lawrence Community Services**

**715-450-4786**

618 S. Barstow St.

Eau Claire, WI 54701

## **Choose Aftercare**

Transitional housing and support service for men with histories of incarceration, homelessness and addiction.

**715-450-1146**

3221 E. Hamilton Ave.

Eau Claire, WI 54701



## **Family Support Center**

They work with individuals experiencing domestic violence/sexual assault.

**715-723-1138**

403 N. High Street

Chippewa Falls, WI 54729

<https://www.familysupportcentercf.org/>

## **Haven House**

Safe place for those experiencing homelessness; a bridge between services

**715-450-5889**

412 Washington St.

Eau Claire, WI 54701

**Mon.-Fri. 8 am-12 pm**

**Sat.- 8 am – 2 pm**

**Sun.- 8 am-4 pm**



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**Hope Renewal Center for Men**

Faith-based rescue mission and men's shelter

**715-552-5566**

2650 Mercantile Dr.  
Eau Claire, WI 54703

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**Hope Renewal Center for Women**

Faith-based rescue mission and women's shelter

**715-552-5566**

2306 Frank St.  
Eau Claire, WI 54703

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**Hope Renewal Center for Women & Children**

Faith-based rescue mission and shelter

**715-552-5566**

2320 Frank St.  
Eau Claire, WI 54703

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**Hope Village Tiny Houses Alternatives, Inc.**

<https://www.hopevillagechippewafalls.org/>

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**The Hub**

Transitional shelter for those in need within Chippewa Valley while working with a case manager to move forward in life.

[hello@thehubec.org](mailto:hello@thehubec.org)

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**HUD-VASH**

Giving support to Veterans who are homeless in finding and maintaining permanent housing. HUD provides rental-assistance and the VA provides case management.

**Office:** 608-280-2095**Cell:** 608-512-2408**Heather Campbell****HUD-VASH Housing Coordinator**

Heather.campbell3@va.gov

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**Ruth House (by Hope Gospel Mission)**

Faith-based rescue mission & women's shelter & long-term rehab services.

**715-834-4000**

2517 W Moholt Dr., Eau Claire

**Sojourner House**

For single men & women. Must arrive by 7pm. – 8:00am. Only. Offers men and women an overnight place to sleep, shower, and do laundry. Snacks & Breakfast available.

**715-514-5556**

618 South Barstow, Eau Claire

[www.cclse.org/the-sojourner-house](http://www.cclse.org/the-sojourner-house)

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**United Cerebral Palsy (UCP) Of West Central Wisconsin**

Help support and empower vulnerable populations to obtain and maintain Housing.

<https://www.ucpwcw.org/>

**West CAP**

- Homeless or fleeing domestic violence assistance
- Other rental assistance and supportive housing programs
- Housing Stability Program

**715-598-4750**

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)





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**Western Dairyland**

Shelter for homeless families with children

**715-836-7511**

418 Wisconsin St.

Eau Claire, WI 54703

[housing@edeoc.org](mailto:housing@edeoc.org)

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# Home Repairs, Modifications, Weatherization

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## All Star Mobility

2180 Hallie Road, Chippewa Falls

Install elevators or chair lifts, repair disability ramps.

715-598-7511

[jessica@allstarelevatorllc.com](mailto:jessica@allstarelevatorllc.com)

[www.allstarelevatorllc.com](http://www.allstarelevatorllc.com)

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## Housing Authority of Chippewa County

- Home Repair Loans for homeowners 0% interest & renters 3% (with landlord's approval). Owned homes must include the land upon which it sits.
- Plumbing, electrical, heating, insulation, doors, windows, foundations, siding, accessibility, wells, septic, city water/sewer connections

715-726-7933

email:

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)  
web: [chippewacountywi.gov/community/using-authority/home-repair](http://chippewacountywi.gov/community/using-authority/home-repair)

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## Chippewa Valley Aging in Place

Helps family members stay in their home by strategizing changes that need to be made to make their home more accessible.

715-829-0707

[cvaginginplace@yahoo.com](mailto:cvaginginplace@yahoo.com)

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## Foundation for Rural Housing-Home Repairs

There are specific guidelines to qualify. Individuals must be under the 50% median income limit for the county they live in. You must own your home, be their primary residence, be a veteran or disabled, or be over 55 or in a manufactured home.

1-866-698-9435

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

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## HSI Home Safety Innovations

HSI does evaluations for \$100 and free quotes for modifications. They want to keep people in their home for years to come.

920-379-4439 or

920-538-2148

<https://homesafetyinnovations.com>

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## Ramps

These organizations may be able to help locate or build accessibility ramps for your home.

[Compass IL](#)

**1-800-228-3287**

[United Way](#) **715-834-5043**

[All Star Mobility](#) **715-598-7511**

Lake Holcombe Lions Club **715-595-4421**

Mobility Works **715-495-1310**

Mayo Clinic Store 715-838-1815 option 1, 2

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## Tomorrow's Home Foundation

Grants specifically for owners of mobile/manufactured homes that need repairs, heating/cooling assistance, or need to dispose of an old uninhabitable mobile home.

[laurie@housingalliance.us](mailto:laurie@housingalliance.us)

**1-608-255-1088**

[tomorrowshomefoundation.org/applications](http://tomorrowshomefoundation.org/applications)

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### **USDA Rural Development**

Home Repair Program includes low-interest loans or grants. Must own the land to qualify & be in a rural area.

[www.rd.usda.gov/programs-services/programs-services-individuals](http://www.rd.usda.gov/programs-services/programs-services-individuals)

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### **WestCAP Weatherization Program**

Available to homeowners/renters (with landlord's approval). Work can be done on homes, mobile homes, duplexes & apartment buildings. Work is done as a grant from WestCAP to owner occupants.

**715-598-4750**

[westcap.org/services/weatherization-2](http://westcap.org/services/weatherization-2)



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# Energy/Utility Assistance

Also see [Cell Phone Services \(Free/Discounted\)](#)

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## **Catholic Charities**

**715-450-4786**

### **St. Lawrence Community Services**

618 S. Barstow St.

One-time help with Energy Expense for those who qualify.

Eau Claire, WI 54701

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## **Focus on Energy**

**800-762-7077**

Helps you make energy-related improvements to your home.

[www.focusonenergy.com/residential](http://www.focusonenergy.com/residential)

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## **Foundation for Rural Housing**

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

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## **Rental Assistance Finder**

[www.consumerfinance.gov/coronavirus](http://www.consumerfinance.gov/coronavirus)

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## **West CAP Rental Assistance**

**715-598-4750**

Other rental assistance and supportive housing programs to include emergency rental assistance, used to cover, rent, utilities, and other housing costs.

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

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## **West CAP Energy Assistance**

**715-598-4750**

Administers the following programs: Crisis assistance, non-emergency proactive assistance, furnace repair/replacement, and weatherization assistance.

Apply on line at

[westcap.org/services/energy-assistance](http://westcap.org/services/energy-assistance)



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# Additional Housing Resources

See [Legal Counseling](#) for Landlord Tenant Laws

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## Homestead Tax Credit

These places offer assistance →

**AARP: 651-300-2431**

**CVTC: 1-800-341-9911 x6**

"Where can I get the forms?" →

**Local libraries or online:**

[revenue.wi.gov/Pages/HTML/formpub.aspx](http://revenue.wi.gov/Pages/HTML/formpub.aspx)

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## Caring Transitions of the Chippewa Valley

**715-318-1410**

Total solution for senior relocation, downsizing, and liquidation needs. We give families peace of mind by creating a customized plan that manages all aspects of a transition.

[www.caringtransitionschippewavalley.com](http://www.caringtransitionschippewavalley.com)

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## e-Filing and Free Help

[www.irs.gov/filing/e-file-options](http://www.irs.gov/filing/e-file-options)

*Free File* (income limits apply), *Volunteer Income Tax Assistance* (for people with disabilities or limited English under income limits), & *Tax Counseling for the Elderly/TCE* (for people aged 60+ specializing in pensions & retirement-related issues).

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## My Free Taxes

[www.myfreetaxes.com](http://www.myfreetaxes.com)

Through United Way's partnership with H&R Block, households can file Federal & State taxes for free.

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1-866-698-9435

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## Property Tax Deferral Loan

Converts home equity into income to pay property taxes & stop collection efforts. Age 65+ & household income less than \$20,000. More eligibility rules apply.

Wisconsin Housing and Economic Development Authority (WHEDA)

**1-(800) 755-7835**

PO Box 1728

Madison, WI 53701-1728

Email - [underwriting@wheda.com](mailto:underwriting@wheda.com)

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## Reverse Mortgage

Allows elders to access the equity in their home to defer payment of the loan until they die, sell or move out of the home.

Also referred to as *Home Equity Conversion Mortgage for Seniors* through HUD

[www.hud.gov/program\\_offices/housing/sfh/hecm/hecmhome](http://www.hud.gov/program_offices/housing/sfh/hecm/hecmhome)

For more information:

[www.consumer.ftc.gov/articles/0192-reverse-mortgages](http://www.consumer.ftc.gov/articles/0192-reverse-mortgages)

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## Department of Human Services

Limited availability of vouchers for Goodwill and

Contact your caseworker directly

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Hope Gospel.

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**Hope Gospel's Furniture Voucher Program**

For people who need furniture but can't afford even the reduced rates at their store. Limit of 4 pieces of furniture, one-time only opportunity, if they don't have what you need then you can come back another day. No income verification, resident of any county.

**715-552-5566**

2650 Mercantile Dr, Eau Claire

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**Lighten Your Load-Express Mart Laundromat**

Laundry Assistance Program

Quarters, detergent and dryer sheets provided

[www.Facebook.com/lightenyour](http://www.Facebook.com/lightenyour)

See link for schedule

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**Pantries**

Most pantries offer home products like shampoo & toilet paper.

See Food & Nutrition - [Pantries & Clothing](#)

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**Salvation Army**

May be able to help provide shampoo/health items.

**715-824-1224**

521 N Bridge St, Chippewa Falls

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**Sleep in Heavenly Peace**

Builds & delivers bunk beds or single bed for kids ages 3-16 in Eau Claire, Altoona, Chippewa Falls, no matter income level. Not first time first serve – prioritizes by "need." You can apply online.

**1-844-432-2337 x 5540**

[www.shpbeds.org/request-free-twin-bed](http://www.shpbeds.org/request-free-twin-bed)

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**Eau Claire Tenant Landlord- Resource Center**

**715-529-2918**

[www.ectlrc.org/tenant](http://www.ectlrc.org/tenant)

202 W. Grand Ave. Eau Claire 54703

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**WestCAP Housing Stability Program**

Personalized support and guidance to help individuals achieve financial stability and improve housing situation. No Financial eligibility.

**715-598-4750**

**525 Second St.**

**Glenwood City, WI 54013**

[info@wcap.org](mailto:info@wcap.org)

[www.westcap.org](http://www.westcap.org)

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# Legal

## Legal Counseling

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### ABC for Health

800-585-4222 or

[www.safetyweb.org](http://www.safetyweb.org)

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### ABLE National Resource Center

202-296-2040

Tax advantaged savings and investment accounts for individuals with disabilities that allow eligible people to save and invest money without affecting eligibility for public benefits.

1667 K. Street Northwest, Suite 480  
Washington, D.C. 20006

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### Chippewa Falls Public Library

4<sup>th</sup> Wednesday monthly

Lawyers offer a free 15 minute consultation. No appointments/first come first serve basis.

5:30pm-7:00pm

105 W Central St, Chippewa Falls

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### Consumer Protection

1-800-422-7128

3610 Oakwood Hills Parkway, Eau Claire

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### Elder Rights Project

1-844-614-5468

Civil Legal Aid

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### Fair Housing Council

414-278-1240

[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

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### Judicare

1-800-472-1638

Non-profit law firm provide equal access to justice to WI residents. Provides representation to low-income individuals.

[www.judicare.org/index.cfm](http://www.judicare.org/index.cfm)

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### Landlord/Tenant Rights Office

1-800-422-7128

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### Legal Action

1-855-947-2529

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### Life Navigators – Trust Program

414-774-6255

Special Needs Trust (SNT) that allows a person with a disability or older person to have extra money saved and remain eligible for means-tested public benefits.

[information@lifenavigators.org](mailto:information@lifenavigators.org)  
<https://lifenavigators.org/trust-program>

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### Modest Means Program of the State Bar of WI

1-888-529-7599

Assists people whose income is too high for free legal services, but too low to pay a lawyer's standard rate. Qualifying services are based on your income level & area of legal need.

To find out if you qualify, submit questionnaire:

[www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx)

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**State Bar of WI Lawyer Referral & Info Service**

Free legal referrals to attorneys who charge their regular rate.

**1-800-362-9082**[www.wisbar.org/lris](http://www.wisbar.org/lris)

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**State Law Library Website**[wilawlibrary.gov](http://wilawlibrary.gov)

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**Tenant Resource Center**

Landlord/tenant rights & rental laws.

**1-877-238-7368**[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)

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**Upper Midwest Pension Rights Project**

Provides free assistance, education, advocacy & legal counseling on issues related to pensions of any kind (other than Social Security).

**Toll Free: 1-866-783-5021****Phone: 1-651-251-5765**[www.midwestpensions.org](http://www.midwestpensions.org)

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**WI Free Legal Answers – American Bar Association**

Free legal advice online on limited topics to eligible individuals. Not legal representation.

[wi.freelegalanswers.org](http://wi.freelegalanswers.org)

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**WisPACT**

Special Needs Trust (SNT) – trust that allows a person with a disability or older person, to have extra money saved and remain eligible for means-tested public benefits.

**1-608-268-6006**[info@wispect.org](mailto:info@wispect.org)[www.wispect.org](http://www.wispect.org)

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# Legal Decision Making

You may also want to see the [Funeral Planning](#) section.

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## Guardianship

Guardianship is the legal decision-making action of last resort because it removed individual rights to the largest degree. Court action is required & it is difficult to undo once enacted.

*Guardianship of Person* is different from *Guardianship of Estate* because they remove different rights.

## Wisconsin Guardianship Support Center

855-409-9410 [www.gwaar.org/gsc](http://www.gwaar.org/gsc)

Information about the various forms of legal decision-making, not just guardianship.

## Chippewa County 715-726-7788 Option #3

Adult Protective Services gives information on Guardianship and can make referrals to appropriate agencies.

## Agencies that offer Guardianship Services

[www.dhs.wisconsin.gov/guide/guardianship.htm](http://www.dhs.wisconsin.gov/guide/guardianship.htm)

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## Living Will

Written, legal document you create. Spells out treatments you would/would not want to keep you alive. Can also spell out your preferences for other medical decisions, such as pain management or organ donation.

Form and information available:

[dhs.wisconsin.gov/forms/advdirectives/f00060.pdf](http://dhs.wisconsin.gov/forms/advdirectives/f00060.pdf)

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## Power of Attorney for Finances

Legal document you create that gives a person of your choosing access to your finances and ability to handle financial decisions. Unless otherwise noted in the document, this power is granted at the time it is signed. *Forms Available:* [dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

## Aging & Disability Resource Center

715-726-7777

Toll Free: 888-400-6920

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## Power of Attorney for Healthcare

Legal document that allows you to designate an agent to make certain health care related decisions in the event you are not able to.

*Forms available:*

[dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

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## Aging & Disability Resource Center

715-726-7777

Toll Free: 888-400-6920

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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### **Representative Payee (Rep Payee)**

A person or organization that is appointed to receive Social Security or SSI benefits for a person who can't manage their own benefits.

NOTE: Being an authorized representative, having power of attorney or a joint bank account with the beneficiary does not provide the same legal authority.

### **For more information:**

[www.ssa.gov/payee/index.htm](http://www.ssa.gov/payee/index.htm)

### **Organizations that provide Rep Payee Services:**

Rep Payee Services of WI: **715-285-5020**

Beneficial Rep Payee: **715-831-9349**

Chippewa Family Services: **715-723-7566**

House Calls: **715-232-6475**

Payee Services: **715-233-0203**

Meraki Guardianship: **715-861-3210**

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### **Supported Decision Making**

Legal document created by individuals as an alternative to guardianship. It helps them learn how to make decisions about their lives. They choose the people they trust to help them understand complex information & make informed decisions about their medical, legal, financial & other life matters.

### **For detailed information:**

[www.wi-](http://www.wi-bpdd.org/index.php/supporteddecision-making)

[bpdd.org/index.php/supporteddecision-making](http://bpdd.org/index.php/supporteddecision-making)

### **Forms available:**

[www.dhs.wisconsin.gov/library/f-02377.htm](http://www.dhs.wisconsin.gov/library/f-02377.htm)

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### **The Conversation Project**

Our goal is both simple and transformative to help everyone talk about their wishes for care through the end of life, so those wishes can be understood and respected.

Email: [conversationproject@IHI.org](mailto:conversationproject@IHI.org)

Website: [www.theconversationproject.org](http://www.theconversationproject.org)

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# Medical

Below are resources for services & programs – not insurance.  
You may also be interested in the [Health insurance](#) or [Personal Emergency Response Systems](#) or [Mental Health & Substance Abuse](#).

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## Chippewa Valley Free Clinic

[See schedule](#) for Medical, mental health, dental, vision appointments. Eligibility requirements.

**715-839-8477**

**Nurse Line M-Th 1-3pm extension 201**

1030 Oak Ridge Dr, Eau Claire  
[www.cvfreeclinic.org](http://www.cvfreeclinic.org)

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## Open Door Clinic, Inc. (Free Clinic)

First-come-first-served, no appointments. Eligibility requirements. General medical services. Call before you come to check if the service you need is available that week.

**715-720-1443**

**Tuesdays 5pm - 7:30pm**

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)  
[volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)

First Presbyterian Church  
130 W. Central, Chippewa Falls

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## Essential Health Clinic

Provides high quality reproductive care, confidential STD testing, treatment, preventive education & more. Payments based on income & provides for everyone regardless of ability to pay.

**1-800-657-5177**

[www.essentialclinic.org](http://www.essentialclinic.org)

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## Kneading Hands Foot Care

**715-827-1111**

Call for an Appointment and Pricing

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## Foot and Nail Care Resources

[www.chippewacountywi.gov/government/home-health-care-division](http://www.chippewacountywi.gov/government/home-health-care-division)

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## Free Clinics (more)

**Rice Lake: 715-736-3733**  
**Menomonie: 715-308-3808**

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## Marshfield Clinic Health System

Free & discounted care.

Patient Assistance

**715-389-4475**

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## Public Health

Immunizations, health screens, family planning, Mental Health Early Intervention, Well Woman Prog

**715-726-7900**

[www.chippewacountywi.gov/government/public-health/](http://www.chippewacountywi.gov/government/public-health/)

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## Vivent Health

LifePoint needle exchange program, testing for HIV, Hepatitis C & sexually transmitted infections, behavioral health & wellness clinic for HIV patients.

**715-836-7710**

[viventhealth.org/locations/eau-claire](http://viventhealth.org/locations/eau-claire)  
505 S Dewey St Suite 107, Eau Claire

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# Medical

## Equipment: Buy, Loan & Repair

See also [Adaptive Equipment/Assistive Technology](#)

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### Building Hope - Hope Gospel Mission

715-552-5566 ext. 1700

Accepts & sells electric wheelchairs & other equipment for people with varying abilities.

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### Compass IL (*formerly the Center for Independent Living*)

1-800-228-3287

[www.compassil.org](http://www.compassil.org)

Device Loan & Demonstration Program - 'Try before you buy' & a list of equipment that people are selling.

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### Cornell Lion's Club

715-595-4275 or 715-456-8749

Electric bed, Hoyer lift, handrails and more.

[www.facebook.com/CornellLions](https://www.facebook.com/CornellLions)

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### Department of Public Health: Loan Closet

715-726-7900

Chippewa County Residents, \*Wheelchairs ONLY\*  
Equipment available for up to 6 months.

[www.chippewacountywi.gov/government/public-health/home-health-care/free-medical-equipment-loan](http://www.chippewacountywi.gov/government/public-health/home-health-care/free-medical-equipment-loan)

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### Habitat for Humanity ReStore

715-833-8993

Sells wheelchairs & walkers

145 N Clairemont Ave, Eau Claire

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### Lake Holcombe Lion's Club

715-595-4421

Electric bed, Hoyer lift, handrails, ramps and more.

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### Mobility Works

1-715-495-1310

Provide various types of mobility equipment like wheelchairs, power scooters, etc.

[www.mobilityworks.com](http://www.mobilityworks.com)  
[scottkirkendall@mobilityworks.com](mailto:scottkirkendall@mobilityworks.com)

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### Nu Motion

715-552-3711

Service and repair of wheelchairs; Not a free service

[www.numotion.com/products-services/service-and-repair](http://www.numotion.com/products-services/service-and-repair)

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### Rutledge Charities: Loan Closet

715-723-6618

Loaned 6 months except knee walkers 3 months.  
Example of other items: Bath Benches, Canes, Commodes, Toilet Risers, Crutches and Walkers



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**United Cerebral Palsy of Western WI**

Loan closet & equipment for sale. Available to anyone with any kind of disability.

**715-858-1158**[www.ucpwcw.org/loan-closet](http://www.ucpwcw.org/loan-closet)

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**VFW (Veterans of Foreign Wars)**

They accept donations for manual wheelchairs and lend them out. It is a free service and you can keep items as long as you need.

**715-552-8438**

1300 Starr Ave, Eau Claire



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# Medical

## Adaptive Equipment/Assistive Technology

Also see: [Hearing](#) | [Vision](#) | [Personal Emergency Response](#)

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### **AgrAbility of Wisconsin**

Any USDA farmer with a disability qualifies. Staff design a customized assistance plan.

**1-608-262-9336**

[agrability.bse.wisc.edu/](mailto:agrability.bse.wisc.edu/)  
e: [agrability@wisc.edu](mailto:agrability@wisc.edu)

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### **All Star Mobility**

2180 Hallie Road, Chippewa Falls  
Install elevators or chair lifts, repair disability ramps.

**715-598-7511**

[jessica@allstarelevatorllc.com](mailto:jessica@allstarelevatorllc.com)  
[www.allstarelevatorllc.com](http://www.allstarelevatorllc.com)

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### **Compass IL** (*Formerly known as the Center for Independent Living*)

- Assistive Technology demonstration & loan
- Help with applications for funds to pay for assistive technology (WisTech program)

**1-800-228-3287**

**715-233-1070**

[www.compassil.org](http://www.compassil.org)

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### **iCanConnect**

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

**1-800-825-4595**

[www.icanconnect.org](http://www.icanconnect.org)

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### **e-pill Medication Reminders**

Locked automatic pill dispenser, pillboxes, timers, alarm watches & more.

**1-800-549-0095**

[www.epill.com](http://www.epill.com)  
[sales@epill.com](mailto:sales@epill.com)

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### **Ramps**

These organizations may be able to help locate, design or build accessibility ramps for your home.

[See Housing-Home Repairs, Modifications](#)



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# Mental Health & Substance Abuse

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## Northwest Connections

24/7: 888-552-6642

Crisis hotline for you or someone you know.



## Suicide and Crisis Lifeline

Dial or Text -988

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### Behavioral Health (Mayo Clinic)

715-838-5369

In-patient, outpatient, psychiatric services, psychology services, psychotherapy/ counseling, & transitions (partial hospitalization program)

1221 Whipple St, Eau Claire

[mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/behavioral-health](http://mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/behavioral-health)

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### Behavioral Health (Marshfield Clinic Riverview Center)

715-858-4850

Outpatient psychiatry & psychology. Diagnostic evaluation, medication management & "talk therapy"

1000 Starr Ave, Eau Claire

[www.marshfieldclinic.org/specialties/psychiatry-and-psychology](http://www.marshfieldclinic.org/specialties/psychiatry-and-psychology)

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### Chippewa Area Recovery Resources (CARR)

715-726-9023

Outpatient addiction treatment program in Chippewa Falls & Eau Claire.

127 W Central St, Chippewa Falls

[www.lsswis.org/Locations/Chippewa-Area-Recovery-Resource-.htm](http://www.lsswis.org/Locations/Chippewa-Area-Recovery-Resource-.htm)

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### Creative Healing Health Center

715-797-2770

[info@creativehealingmhc.com](mailto:info@creativehealingmhc.com)

<https://creativehealingmhc.com>

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### Eau Claire Methadone Clinic

715-802-2260

Opioid addiction treatment with medication assistance & counseling.

3440 Oakwood Hills Parkway, Eau Claire

[www.eauclairectc.com/methadone](http://www.eauclairectc.com/methadone)

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### Family Support Center

715-723-1138

Counseling & support

403 N High St, Chippewa Falls

[www.familysupportcentercf.org](http://www.familysupportcentercf.org)

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### Family Therapy Associates

715-246-4840

3610 Oakwood Mall Drive, Eau Claire

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### HopeLine™ Text

Text-in option for free emotional support.

Text "HOPELINE" to 741741

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### Lutheran Social Services

715-838-9856

120 S Barstow St, Eau Claire

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### Marriage & Family Health Services, Ltd.

715-832-0238

2925 Mondovi Rd, Eau Claire

[marriageandfamilyhealthservices.com](http://marriageandfamilyhealthservices.com)

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### NAMI (National Alliance on Mental Illness)

715-450-6484

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### Open Door Clinic

715-720-1443

Free clinic for those without insurance

Tuesdays 5 pm- 7 pm

130 W Central Street, Chippewa Falls



ADRC of Chippewa County: No endorsement, just free & unbiased information.

[www.chippewacountywi.gov/ADRC](http://www.chippewacountywi.gov/ADRC)

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**Positive Avenues (Lutheran Social Services)**

Daytime resource center for mental health concerns or homelessness.

**715-838-2409**

320 Putnam St, Eau Claire

[lsswis.org/LSS/Programs-Services/Mental-Health/Resource-Centers/Positive-Avenues](https://lsswis.org/LSS/Programs-Services/Mental-Health/Resource-Centers/Positive-Avenues)

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**Recovery Groups (NA, AA, GA, and Alanon Meetings)**

<https://chippewavalleyrecovery.org/>

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**Recovery & Wellness Services****715-726-7788**

711 N Bridge St, Chippewa Falls

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**Substance Abuse & Mental Health Services Administration (SAMHSA)****Hotline: Call/Text 988****1-800-273-8255**

[suicidepreventionlifeline.org/chat](https://suicidepreventionlifeline.org/chat)

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**Suicide Prevention Crisis Line****715-832-5000**

Luther Midelfort, Eau Claire

**1-888-552-6642**

Northwest Connections Crisis Line

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**Uplift WI****1-534-202-5438**

<https://www.mhawisconsin.org/upliftwi>



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**Vantage Point Clinic & Assessment Center****715-832-5454**

2005 Highland Ave, Eau Claire

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**Veterans Crisis Line****1-800-273-8255****Press 1****Confidential Chat at:****VeteransCrisisLine.net or text 838255**

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**The Wellness Shack****715-855-7705**

Recovery Center for adults with mental illness.

505 S Dewey St, Eau Claire

[www.WellnessShack.org](http://www.WellnessShack.org)

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# Nursing Homes

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## Nursing Care Compare

Compare options based on location & quality of care

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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## Meadowbrook at Bloomer

Nursing and Rehabilitation

31-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

715-568-2503

[www.meadowbrookbloomer.com](http://www.meadowbrookbloomer.com)

1840 Priddy Street, Bloomer

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## Cornell Health Services

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

715-239-6288

[www.cornellhs.com](http://www.cornellhs.com)

320 N. 7th Street, Cornell  
cornell@northshorehc.com

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## Dove Healthcare - Regional Vent Center

31-bed Medicare & Medicaid certified skilled nursing facility specializing in ventilator care.

715-723-9341

[www.dovehealthcare.com](http://www.dovehealthcare.com)

2815 Co. Hwy. I, Chippewa Falls

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## Dove Healthcare – Bloomer

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility: 14 rehab/short term beds and 36 long-term care beds

715-568-9770

[www.dovehealthcare.com](http://www.dovehealthcare.com)

2217 Duncan Road, Bloomer

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## Wisconsin Veterans Home

72-bed Medicare & Medicaid certified skilled nursing facility for long-term care

715-720-6775

<https://dva.wi.gov/Pages/Home.aspx>

2175 E. Park Avenue, Chippewa Falls  
[Veterans.Home-CF@dva.wi.gov](mailto:Veterans.Home-CF@dva.wi.gov)

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## Chippewa Manor Nursing & Rehabilitation

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

715-723-4437

[www.chippewamanor.com](http://www.chippewamanor.com)

222 Chapman Road, Chippewa Falls

[chippewa.manor@chippewamanor.com](mailto:chippewa.manor@chippewamanor.com)

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# Scam Resources

## Reporting a Scam

If you have been scammed, please call your local Police Department  
**Do Not Call 911**

|   |                     |
|---|---------------------|
| <b>Bloomer Police Dept.</b> .....         | <b>715-568-5924</b> |
| <b>Cadott Police Dept.</b> .....          | <b>715-289-4238</b> |
| <b>Chippewa Police Dept.</b> .....        | <b>715-723-4424</b> |
| <b>Chippewa Falls Sheriff Dept.</b> ..... | <b>715-726-7701</b> |
| <b>Cornell Police Dept.</b> .....         | <b>715-239-3707</b> |
| <b>Stanley Police Dept.</b> .....         | <b>715-644-5975</b> |

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### Better Business Bureau

[www.bbb.org/scamtracker](http://www.bbb.org/scamtracker)

The BBB has a way to track and report Scams  
Once you fill out a form, they work with their partners  
to investigate.

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### Federal Trade Commission

**1-877-382-4357**

Things to Have:

[www.reportfraud.ftc.gov](http://www.reportfraud.ftc.gov)

- The date and time of the Call
- The Person & Agency Name the scammer used
- What they wanted you to do – Pay something or Share personal Info
- The phone # that showed up on your Caller ID  
– Even if this is a fake number, it can help law enforcement track the scammer

*\* The ADRC of Chippewa County has a handout*

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**\*\*If you feel you are being financially exploited by  
a family member or friend, contact Chippewa  
County Adult Protective Service (APS)**

**715-726-7788**

[www.chippewacountywi.gov](http://www.chippewacountywi.gov)



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# Block & Report Unwanted Calls

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## AARP

1-877-908-3360

If you feel you have been scammed you can call the AARP for assistance.

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## Medicare -Senior Medicare Patrol (SMP)

1-888-818-2611

The Senior Medicare Patrol helps Medicare beneficiaries and their advocates prevent, detect, and report health care fraud, abuse, and errors.

[www.smpwi.org](http://www.smpwi.org)

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## National Do Not Call List

1-888-382-1222

You can place your landline phone number or mobile number on a do not call list by going to the website provided or calling the 800 number. When you place this call, you must call from the phone with the number you are wanting to be added to the list.

TTY: 1-866-290-4236

[www.donotcall.gov](http://www.donotcall.gov)

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## Robo Calls

[www.reportfraud.ftc.gov](http://www.reportfraud.ftc.gov)

Robo calls are calls made with an auto-dialer or that contain a message made with a pre-recorded or artificial voice.



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# Senior & Community Centers

**Bloomer Senior Center****715-568-1888**

2121 Duncan Rd, Bloomer WI

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**Chippewa Falls Area Senior Center****715-720-1666**

1000 E Grand Ave, Chippewa Falls

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**Cornell Senior Citizens Center****715-595-4241 Ext. 249**

106 N 3rd St, Cornell, WI

[khemenway@cornell.k12.wi.us](mailto:khemenway@cornell.k12.wi.us)

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# Support Groups

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## **AARP Friendly Voices**

Request a call for you or a loved one.

**1-888-282-0145**

[aarpcommunityconnections.org/friendly-voices](http://aarpcommunityconnections.org/friendly-voices)

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## **ALS Support Group**

Chippewa Valley Bible Church, Chippewa Falls

**715-271-7257**

Email: [alsnwwi@gmail.com](mailto:alsnwwi@gmail.com)

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## **Alzheimer's Association**

Online support, connection to face-to-face or virtual support groups and online community

**24/7 helpline 1-800-272-3900**

[www.ALZconnected.org](http://www.ALZconnected.org)

---

## **Brain Injury Support Groups**

### **Chippewa Valley Blugold Brain Injury Group**

Every 2<sup>nd</sup> & 4<sup>th</sup> Tuesday 5-6:30 p.m.

**Audrey Nelson: 715-379-4640**

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### **Mayo Brain Injury Group: 715-838-6190**

Every 3<sup>rd</sup> Tuesday at 5:30 p.m. (Virtual Available)

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## **Chippewa Valley Grief Support Group**

Intended for individuals dealing with the death of a loved one: spouse, partner, child, parent, friend, colleague. **No fee**

This group meet the 2nd and 4th Mondays every month from 3:00-4:30 p.m.

**Ron-715-797-3817**

[rpottere@gmail.com](mailto:rpottere@gmail.com)

**Wendy-715-208-0003**

**Central Lutheran Church**

28 E. Columbia Street

Chippewa Falls

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## **Chippewa Falls Parkinson's Disease Support Group**

Share experience, develop connections, learn about PD and available resources.

**715-944-4055 or**

**715-828-0773**

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## **Chippewa Valley Visually Impaired Persons**

This support group is an emotional support and educational group serving low vision, visually impaired, and blind individuals.

**Renee 715-379-9011**

**Pam 715-563-8089**

**Mary 715-832-6514**

Email: [www.ChipValleyVIP@gmail.com](mailto:www.ChipValleyVIP@gmail.com)

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## **Compassionate Friends of Chippewa Chapter**

Grief support after the death of a child.  
Reaching out to parents, siblings, grandparents and friends from the entire Chippewa Valley.  
Meetings occur at 6:30pm on the third Thursday of each month at Dove South.

**715- 828-8011**

[www.tcfchippewavalley.wordpress.com](http://www.tcfchippewavalley.wordpress.com)

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**Depression Anonymous**

Notre Dame Life Center, Chippewa Falls

**715-456-8010**

[depressedanon.cf@gmail.com](mailto:depressedanon.cf@gmail.com)

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**Early-Stage Dementia Support Group**

2nd Thursday of the month at 1:00 –2:30 pm.  
For individuals with memory loss and their caregivers.

**Support Group Facilitator: 715-828-3486**

**Central Lutheran Church**

28 E. Columbia Street, Chippewa Falls

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**The Fellowship**

An opportunity for neurodivergent teens and young adults (Age 16 through early 30s) to gather for creative arts-based activities and guided discussion.

**715-832-2787**

128 Graham Ave.

Eau Claire, WI 54701

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**Wednesdays** 4:30-5:45 p.m.

Pablo Center at the Confluence

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**Friendship Line**

[www.ioaging.org/services/all-inclusive-health-care/friendship-line](http://www.ioaging.org/services/all-inclusive-health-care/friendship-line)

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**Healing Hearts Grief Group**

1<sup>st</sup> and 3<sup>rd</sup> Wednesday of the Month  
Chippewa Falls Library

**1-855-278-2764**

Email: [bereavement@stcroixhospice.com](mailto:bereavement@stcroixhospice.com)

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**Mayo Clinic Health Systems**

Offers variety of support groups related to Cancer, Brain Injury, Grief, etc.

**715-720-4400**

[www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

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**Men's Dementia Support Group**

Share experiences, develop friendships, learn about dementia and coping techniques.  
Facilitated by men who are caring for a loved one with dementia.

**414-378-2114**

[Beevee6610@gmail.com](mailto:Beevee6610@gmail.com)

501 E. Fillmore Ave.

Eau Claire, WI 54701

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**NAMI Peer Support Group**

6-7 PM 2<sup>nd</sup> Tuesday of the month  
Support for persons who identify as living with a mental illness or mental health concerns.

**715-450-6484**

[info@namicy.org](mailto:info@namicy.org)

At the Roots, 800 Wisconsin St.

Building 2D, Suite 301, Eau Claire

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**Parkinson's Disease Support Groups**

Trinity United Methodist Church  
Chippewa Falls

**715-239-5519 or 715-651-8885**

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**Recovery Groups (NA, AA, GA, and Alanon Meetings)**

[chippewavalleyrecovery.org](http://chippewavalleyrecovery.org)

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**SAGE National LGBT Elder Hotline**

**1-877-360-5428**

24/7 hotline, English & Spanish with translation  
in 180 languages.

24/7



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# Technology

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## **Aloe Care Health**

Voice-activated Smart Hub to connect with family. No wifi needed. Keeps older adults safer & more connected with family.

**1-888-256-3227**

[www.get.aloecare.com](http://www.get.aloecare.com)

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## **Digital Navigator**

Provides one-on-one assistance with learning how to use digital devices like smartphones, tablets, computers and more.

**715-834-5043**

[digitalnavigator@uwgcv.org](mailto:digitalnavigator@uwgcv.org)

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## **Fax Machines for Public Use**

Check with the library, Family Fare, & Kwik Trip.

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## **Internet (Public WiFi) Map**

Don't have internet at home? Here's a map of public WiFi/internet locations.

[maps.psc.wi.gov/Apps/PublicWiFiLocations/index.html](https://maps.psc.wi.gov/Apps/PublicWiFiLocations/index.html)

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## **iCanConnect**

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

**1-800-825-4595**

[www.icanconnect.org](http://www.icanconnect.org)

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## **ViewClix Smart Frame**

A device for seniors that displays a slideshow of family pictures & auto-answer phone calls without needing to learn technology. Settings are managed remotely by the Organizer/family.

**1-800-304-4281**

[www.viewclix.com](http://www.viewclix.com)

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# How to use Zoom, Email, the Internet and more...

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## **DOROT**

Instruction guides for seniors to use their smartphone to check email, Facetime, text & more.

[www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides](http://www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides)

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## **Generations Online**

Guides someone who has never touched a computer learn to use the Internet, email and the basic tools needed to participate in the cyber world. Free.

[www.generationsonline.org](http://www.generationsonline.org)  
[\\*Help an older relative get connected without being there.](#)  
[\\*How to use Zoom](#)

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## **Senior Planet**

Learn to connect online with instructional videos.

**1-920-666-1959**

[www.seniorplanet.org](http://www.seniorplanet.org)

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## Discount Phone and Broadband Services

If you are currently on Foodshare/EBT Cardholder, and your income is below a certain level, you may qualify for FREE or low-cost cell phone service for you or a member of your family through the Federal Lifeline Program.

You may be able to Bring Your Own Phone (BYOP) if compatible.

### *Wireless Companies*

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|                           |   |
|---------------------------|---|
| <b>Assurance Wireless</b> | <b>1 (888) 898-4888</b><br><a href="http://www.assurancewireless.com/plans">www.assurancewireless.com/plans</a> |
|---------------------------|---|

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|                        |                         |
|------------------------|-------------------------|
| <b>Access Wireless</b> | <b>1 (866) 594-3644</b> |
|------------------------|-------------------------|

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|                         |                         |
|-------------------------|-------------------------|
| <b>enTouch Wireless</b> | <b>1 (866) 488-8719</b> |
|-------------------------|-------------------------|

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|                      |                         |
|----------------------|-------------------------|
| <b>Life Wireless</b> | <b>1 (888) 543-3620</b> |
|----------------------|-------------------------|

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|                          |   |
|--------------------------|---|
| <b>Safelink Wireless</b> | <b>1 (800) 723-3546</b><br><a href="http://www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome">www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome</a> |
|--------------------------|---|

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|                         |                         |
|-------------------------|-------------------------|
| <b>StandUp Wireless</b> | <b>1 (800) 544-4441</b> |
|-------------------------|-------------------------|

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### *Internet Companies*

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|                        |   |
|------------------------|---|
| <b>AT&amp;T Access</b> | <b>1-877-578-3187</b><br><a href="http://www.att.com/internet/access">www.att.com/internet/access</a> |
|------------------------|---|

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|                          |  |
|--------------------------|--|
| <b>Landline Discount</b> | <a href="http://psc.wi.gov/Pages/ForConsumers/Lifeline.aspx">psc.wi.gov/Pages/ForConsumers/Lifeline.aspx</a> |
|--------------------------|--|

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Landline and or internet discount providers

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|   |   |
|---|---|
| <b>Spectrum Internet Assist Program</b> | <b>1-833-372-0948</b><br><a href="http://www.spectrum.com/internet/spectrum-internet-assist">www.spectrum.com/internet/spectrum-internet-assist</a> |
|---|---|

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## *Payment Assistance*

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### **United Way of Chippewa Valley**

Provides a computer to eligible individuals, families, students and workers that reside within either Chippewa or EC County. You need to be on a qualifying gov. program for eligibility.

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1729 Westgate Rd, Eau Claire

**715-308-8542**

**Email:** [smartin@uwgvc.org](mailto:smartin@uwgvc.org)

**Website:** [www.uwgcv.org](http://www.uwgcv.org)

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# Personal Emergency Response Systems

|   |  |
|---|--|
| <b>Alert1 Medical Alert Company</b>   | <b>1-866-684-0309</b><br><a href="http://www.alert-1.com">www.alert-1.com</a>  |
| <b>Aloe Care Health</b><br>Voice-activated Smart Hub to connect<br>emergency center/caregivers. | <b>1-888-256-3227</b><br><a href="http://get.aloecare.com">get.aloecare.com</a>  |
| <b>Life Alert®</b>  | <b>800-360-0329</b><br><a href="http://www.lifealert.com">www.lifealert.com</a>  |
| <b>LifeFone</b>   | <b>1-800-331-9318</b><br><a href="http://www.lifefone.com">www.lifefone.com</a>  |
| <b>LifeStation</b>  | <b>1-866-293-4030</b>  |
| <b>Med-A-Lert</b><br>Chippewa Valley Electric Cooperative<br>Cornell, WI                        | <b>715-239-6800</b><br><b>1-800-300-6800</b><br><a href="http://www.cvecoop.com/medAlert.php">www.cvecoop.com/medAlert.php</a> |
| <b>Medical Alert</b>  | <b>1-800-631-5904</b><br><b>1-800-281-0255</b>   |
| <b>Medical Guardian</b>   | <b>1-800-668-9200</b><br><a href="http://www.medicalguardian.com">www.medicalguardian.com</a>                                  |
| <b>Per Mar Medical Alert System</b>   | <b>715-832-1222</b>  |
| <b>Philips Lifeline</b>   | <b>1-855-214-1370</b><br><b>1-800-250-5826</b><br><a href="http://www.lifeline.philips.com">www.lifeline.philips.com</a>       |
| <b>Senior Safety</b>  | <b>1-888-473-2800</b><br><a href="http://www.seniorsafety.com">www.seniorsafety.com</a>  |
| <b>VRI Cares</b>  | <b>1-800-860-4230</b><br><a href="http://vricares.com">vricares.com</a>  |



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# Transportation Programs

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## **ADRC - Transportation Referral Resource**

Referrals for transportation & financial assistance (if eligible).

**715-726-7777**

Toll Free: **1-888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **ADRC - Vehicle Modification**

Grants for accessibility needs with your vehicle.

**715-726-7777**

Toll Free: **1-888-400-6920**

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## **American Cancer Society Road-to-Recovery**

Transportation for cancer treatment for people who do not have a ride or unable to drive themselves.

Call in advance: **1-800-227-2345**

[www.cancer.org](http://www.cancer.org)

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## **CareLink- CDC Outreach**

Gas cards available.

**715-861-5002**

21 W. Grand Ave.  
Chippewa Falls, WI

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## **JumpStart Programs**

Limited funding to help low-income working families acquire a low-interest loan to purchase late-model, fuel-efficient vehicle

**715-265-4271**

Email: [westcap@wcap.org](mailto:westcap@wcap.org)

Website: [www.westcap.org](http://www.westcap.org)

Link for Application:

[www.westcap.org/services/jumpstart](http://www.westcap.org/services/jumpstart)

525 Second Street, Box 308  
Glenwood City, WI 54013

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## **Medical Assistance (MA or Medicaid)**

Transportation for non-emergency medical appointments for persons who have Medical Assistance is provided through Veyo

**1-866-907-1493**

[wi.ridewithveyo.com](http://wi.ridewithveyo.com)

---

## **Compass IL - New Freedom Transportation**

Low-cost rides for disabled persons or those aged 60+. \$10 round-trip (for rides totaling 100 miles or less). Call *at least* 3-days ahead.

*First-time riders must call ADRC  
Transportation Coordinator for ride  
approval before scheduling:*  
**715-738-2590**

**Current riders: 800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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## **Masters Driving School (The)**

Driver evaluation and training for people with disabilities.

**715-532-0327**

W7366 Flambeau Point Rd, Ladysmith

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**Rusk County Transit & Mobility Management****715-532-1000**

Serves people outside of Rusk County.

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**Salvation Army****715-834-1224**

Gas vouchers & bus tokens for people struggling to make ends meet. Must provide valid driver license & non-expired vehicle registration.

e:[Amanda.radle@usc.salvationarmy.org](mailto:Amanda.radle@usc.salvationarmy.org)

web:

[www.centralusa.salvationarmy.org/chippewavalley/programs-and-services](http://www.centralusa.salvationarmy.org/chippewavalley/programs-and-services)

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**Stout Vocational Rehabilitation Institute (SVRI)****715-232-5535**

Pre-driving evaluation and training for individuals with disabilities.

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**Veteran's Service (Veteran's Van)****715-726-7990**

For veterans to/from VA Medical Center.

[veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)



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# Wheelchair Accessible - Transportation

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**Abby Vans Inc.****715-743-3364 or 800-236-8438**

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**A & J Mobility & Other Services****715-874-6630**

Wheelchair van rentals, sales, equipment.

**1-877-833-9830**

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**Clark County Taxi****Monday-Friday 8am-5pm**

Serves residents in the City of Stanley.

**1-800-236-8438****(TTY) Toll-Free 800-947-3529**

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**Handi-Lift****715-822-5077**

Cumberland, WI

**1-800-989-7433**[www.handi-lift.com](http://www.handi-lift.com)

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**Key Care Inc.****715-532-3727**

Ladysmith, WI

[www.keycaretransport.com](http://www.keycaretransport.com)

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**Compass IL - New Freedom Transportation***First-time riders must call ADRC Transportation**Coordinator for ride approval before**scheduling: 715-738-2590*Low-cost rides for disabled persons or those aged 60+. \$10 round-trip (for rides totaling 100 miles or less). Call *at least* 3-days ahead.**Current riders: 800-228-3287**[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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**Patients' Express** (non-emergency)**715-726-1100**

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**Rusk County Transit & Mobility Management****715-532-1000**

Serves communities in and near Rusk County

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**Shared Ride Taxi**Schedule: **715-723-3000**

City limits of Chippewa Falls only

Information on reduced fares: **715-726-2728**[www.chippewafalls-wi.gov/your-government/transit](http://www.chippewafalls-wi.gov/your-government/transit)

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**North Central Caravans****715-623-2229**

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# Non-Wheelchair Accessible – Transportation

|   |   |
|---|---|
| <b>A-1 Eau Claire Taxi</b>  | <b>715-831-8294</b>   |
| <b>Door 2 Door Taxi Service</b>   | <b>715-225-1754</b>   |
| <b>Chippewa Valley Shuttle Service</b><br>To Mpls/St Paul Airport only. Call for current pick up locations.   | <b>715-811-4211</b>   |
| <b>Compass IL - New Freedom Transportation</b><br>Low-cost rides for disabled persons or those aged 60+. \$10 round-trip (for rides totaling 100 miles or less). Call <i>at least</i> 3-days ahead. | <i>First-time riders must call ADRC Transportation Coordinator for ride approval before scheduling:</i><br><b>715-738-2590</b><br><br><b>Current riders: 800-228-3287</b><br><a href="http://www.cilww.com/transportation-riders">www.cilww.com/transportation-riders</a> |
| <b>Jefferson Bus Lines</b><br>Eau Claire to Duluth, with stops in-between.  | <b>1-800-451-5333</b>   |
| <b>On Time Taxi</b><br>Taxi Rides available for Bloomer, Cadott, Chippewa Falls, Eau Claire and Stanley.  | <b>715-944-3939</b><br><br><a href="mailto:ontimetaxillc22@yahoo.com">ontimetaxillc22@yahoo.com</a>   |
| <b>Ready Ride Taxi</b>  | <b>715-864-2409</b>   |
| <b>Rusk County Transit &amp; Mobility Management</b><br>Serves people outside of Rusk County.   | <b>715-532-1000</b>   |
| <b>Shared Ride Taxi Program</b><br>City limits of Chippewa Falls only   | Schedule: <b>715-723-3000</b><br>Information on reduced fares: <b>715-726-2728</b><br><a href="http://www.chippewafalls-wi.gov/your-government/transit">www.chippewafalls-wi.gov/your-government/transit</a>  |
| <b>Town &amp; Country Taxi</b>  | <b>715-563-2722</b><br><br><a href="http://www.townandcountrytaxiwiisc.com">www.townandcountrytaxiwiisc.com</a>   |
| <b>Veteran's Service (Veteran's Van)</b><br>For veterans to/from VA Medical Center.   | <b>715-726-7990</b><br><br><a href="mailto:veterans@chippewacountywi.gov">veterans@chippewacountywi.gov</a>   |





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# Vehicle Modification for Accessibility

Including driver training, disabled parking permits & plates

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## Aging & Disability Resource Center

711 N Bridge St Rm 118, Chippewa Falls  
Grants for accessibility needs with a vehicle.

715-726-7777

Toll Free: 1-888-400-6920

Email: [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

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## A&J Mobility

2650 Prospect Dr, Eau Claire

715-874-6630

[donk@ajmobility.com](mailto:donk@ajmobility.com)

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## All Star Mobility

2180 Hallie Road, Chippewa Falls

715-598-7511

[jessica@allstarelevatollc.com](mailto:jessica@allstarelevatollc.com)

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## Disabled Parking Permit & Special Plates

Must have a healthcare professional sign your application before submitting to the DMV.



1-608-266-3041

Permanent disability: [Permit](#)

Permanent disability: [Plate](#)

Temporary disability: [Permit](#)

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## Masters Driving School (The)

Driver evaluation & training for people with disabilities.

715-532-0327

W7366 Flambeau Point Rd, Ladysmith

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## Mobility Works

3115 Oak Knoll Drive, Eau Claire

715-495-1310

[scottkirkendall@mobilityworks.com](mailto:scottkirkendall@mobilityworks.com)

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## Stout Vocational Rehabilitation Institute (SVRI)

Pre-driving evaluation & training for individuals with disabilities

715-232-5535

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# Veteran's Services

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**Chippewa County Veterans Office****715-726-7990**

Transportation for veterans to/from VA Medical Center appointments in Minneapolis. Assists veterans & their dependents with applications for:

- VA Healthcare, compensation, pension and burial claims
- Awards medals, ribbons, citations & decorations

711 N Bridge St Rm 113, Chippewa Falls

[veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)  
[chippewacountywi.gov/government/veterans](http://chippewacountywi.gov/government/veterans)

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**Chippewa Valley Community Based Outpatient Clinic (CBOC)****715-720-3780**

475 Chippewa Mall Dr, Chippewa Falls

[www.va.gov](http://www.va.gov)

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**Heat for Heroes****1-800-891-9276**

Heating assistance for veterans

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**National Resource Directory**

[www.nrd.gov](http://www.nrd.gov)

Website that connects wounded warriors, Service Members, Veterans and their families and caregivers to programs and services

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**Supportive Services for Veteran Families (SSVF)****1-608-372-8387**

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**VA Medical Centers**

Minneapolis, MN

**1-866-414-5058**

Rice Lake

**715-236-3355**

Tomah

**1-800-872-8662**

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**VA Regional Office****1-800-827-1000**

Milwaukee, WI

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**Veteran's Crisis Line****1-800-273-8255 (press 1)**

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**Wisconsin Veteran's Home****715-720-6775**

2175 E Park Ave, Chippewa Falls

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# Vision - Blind/Low Vision

See [Adaptive Equipment/Assistive Technology](#)

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## American Foundation for the Blind

Advocates for people who are losing their sight—particularly the increasing number of older adults experiencing vision loss—to make sure they get the services & resources that will help them remain independent.

[www.afb.org/about-afb/what-we-do](http://www.afb.org/about-afb/what-we-do)

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## Compass IL

Products to assist with vision impairment available for loan.

1-800-228-3287

[www.compassil.org](http://www.compassil.org)

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## Chippewa Valley Visually Impaired Persons

Renee 715-379-9011

Pam 715-563-8089

Mary 715-832-6514

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## EyeCare America

Free eye exams to those who qualify

1-877-887-6327

[www.eyecareamerica.org](http://www.eyecareamerica.org)

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## Hadley School for the Blind

Distance learning courses for blind & visually impaired, their families, people who work for them and with them.

TTY 1-800-323-4238

TTY 1-800-526-9909

TTY 1-847-446-8111

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## Healthy Eyes Eyeglass Program

Financial assistance to purchase prescription glasses

414-765-0505

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## iCanConnect

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

1-800-825-4595

[www.icanconnect.org](http://www.icanconnect.org)

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## Lion's Club

- 1) Eyeglasses purchase program.
- 2) Lion's Eye Bank of Wisconsin.
- 3) Recycle for Sight – accepts glasses for developing countries.

Holcombe: 715-595-4421

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: 715-239-3965

Other locations listed [online](#).



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**Office of the Blind and Visually Impaired**

Rehabilitation services to help individuals who are blind or visually impaired achieve independence

Local office **1-608-266-1255**

**1-888-879-0017**

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

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**Prevent Blindness of Wisconsin**

Healthy eyes program helps with financial assistance to purchase prescriptions and pay for eye exams.

**1-414-765-0505**

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**Vision Aware (VA)**

Helps adults who are losing their sight continue to live full & independent lives

**1-800-232-5463**

[connectcenter@aph.org](mailto:connectcenter@aph.org)

[www.visionaware.org](http://www.visionaware.org)

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**Wisconsin Council of the Blind & Visually Impaired**

Services and resources for people who are blind or visually impaired. Free White Canes

**1-608-255-1166**

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**Wisconsin Talking Book & Braille Library**

**1-800-242-8822**

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# Volunteer Opportunities

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## **ADRC Nutrition Program**

Meals-on-Wheels drivers & site aids help provide warm meals & well checks on seniors. Includes mileage. Can apply online.

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**Email:** [adrc@chippewacountywi.gov](mailto:adrc@chippewacountywi.gov)

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/volunteer-opportunities](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/volunteer-opportunities)

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## **Open Door Clinic, Inc. (Free Clinic)**

**715-720-1443**

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

[volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)

First Presbyterian Church  
130 W. Central, Chippewa Falls

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## **New Freedom Transportation**

Volunteer drivers for individuals with a disability or frail elderly & have a transportation barrier.

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**1-800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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## **Sojourner House**

Volunteer at a homeless shelter to provide services.

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[cclse.org/the-sojourner-house](http://cclse.org/the-sojourner-house)

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## **Triniteam – Caregiver Program**

Volunteer transportation for elderly/disabled.

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**715-858-9803**

[kim@triniteam.org](mailto:kim@triniteam.org)

[www.triniteam.org/programs2.html](http://www.triniteam.org/programs2.html)

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## **United Way of the Greater Chippewa Valley**

Maintains a comprehensive list of volunteer opportunities.

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[www.uwgcv.org/volunteer](http://www.uwgcv.org/volunteer)

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# Youth Transition

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## **Casey Life Skills**

Assesses independent living skills for youth in foster care.

[www.caseylifeskills.secure.force.com](http://www.caseylifeskills.secure.force.com)

Email: [cls@casey.org](mailto:cls@casey.org)

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## **Beyond Limits Day Service**

Developed to service those with differing abilities and those that need additional assistance participating in activities.

**715-438-6029**

East Ridge Center Suite 2117  
Eau Claire, WI 54701

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**Families Matter Outreach Project – Includes YIPPE Events** (Youth in Partnership with Parents for Empowerment)

315 Mt. Zion Drive, Ripon, WI 54971

**920-896-1003**

Email: [info@familiesmatterwi.org](mailto:info@familiesmatterwi.org)

**Website:**

<https://www.familiesmatterwi.org/>

<https://www.familiesmatterwi.org/yippe-youth-in-partnership-with-parents-for-empowerment>

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## **Family Voices of Wisconsin**

Resource for families with disabilities. Help with advocacy, navigating health care system, translating complicated healthcare language, and building a strong network of support.

[www.familyvoiceswi.org/](http://www.familyvoiceswi.org/)

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## **I'm Determined**

State directed project focusing on providing instruction, models & opportunities to practice skills associated with self-determined behavior. This project facilitates youth, especially those with disabilities, to undertake a measure of control in their lives, helping to set & steer their course.

[www.imdetermined.org](http://www.imdetermined.org)

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## **Preparing for Life as an Adult: Transition Planning for Youth**

A guide created by State of WI DHS to help youth in transition understand all of the changes that they will be encountering.

**Website:**

<https://www.dhs.wisconsin.gov/publications/p00413a.pdf>

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### **Social Opportunities for Youth in Chippewa Valley**

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/young-adults-transition-services](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/young-adults-transition-services)

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### **Social Security Youth Toolkit**

Social Security's webpage to help youth with disabilities plan their futures.

[www.ssa.gov/youth/](http://www.ssa.gov/youth/)

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### **The Arc Wisconsin Academy**

Online learning to help increase leadership skills, improve life and learn to speak up for yourself.

[arcwi.org/the-arc-wisconsin-academy](http://arcwi.org/the-arc-wisconsin-academy)

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### **University Center for Excellence in Developmental Disabilities (UCEDD)**

Supports the full inclusion & self-determination of people with developmental disabilities & their families.

**1-800-523-3321**

web: [ucedd.waisman.wisc.edu](http://ucedd.waisman.wisc.edu)

email: [wrc@waisman.wisc.edu](mailto:wrc@waisman.wisc.edu)

