

Human Services

2022 Annual Performance Report

Director Message:

The house my family and I have lived in for the last 25 years was built by retired farmers who had 10 children. I always found it a bit ironic that while farming and raising 10 kids, they lived in a relatively small two-story farmhouse. Upon retiring they built a much larger home, which as I previously indicated, is our present abode. One of their children who has since passed away was Bob. He had a saying for almost everything, but I always remembered this one, "If I knew I was going to live this long, I would have taken better care of myself."

Sadly, too often, by the time we may realize this, we have more years behind us than ahead. In preparing to write this year's opening remarks, Bob popped into my head. We give our citizens a helping hand when they need it. Sometimes for the short term and other times longer term. We link and provide services to give people the necessary resources and tools to live a better life and maybe as Bob lamented, "take better care of themselves." Granted, some of our services are involuntary such as child protective services, youth justice and the like; however, the goal is still the same. To give folks a helping hand with dignity, sometimes when they are at the lowest point in their lives. This can truly be a balancing act for our staff.

Let us not forget that the challenges we face in Human Services are the challenges faced by our entire community. A number of these challenges include: an increasing elderly population, mental health and substance use issues, special needs children whose families need help maintaining them in their home, children/infants who need assistance getting a jump on life, basic needs, children and adults who need protection, and the list goes on. These are not new issues.

Some of what is new is how we interact and serve our citizens. We are really only starting to scratch the surface regarding the devastating effects of trauma on individuals. While this is purely anecdotal and my own unscientific observations, it seems to me the root cause of many issues is unresolved trauma. This is not the kind of thing where we tell people to just "pull yourself up by your bootstraps." It is very real and can keep a person stuck in a place they do not want to be, but in the moment, know nothing different or that there is a better way.

As we look back on 2022, you are going to read about some great things our dedicated Human Services staff have accomplished. However, this work would not be complete without our community partners. They are truly invaluable. While we can take a moment, catch our breath and celebrate some success, there is much more work to be done. It is my hope and I believe that of our staff as well, that in the end, the majority of our consumers feel like their lives are a bit better as a result of our involvement.

Thank you to our Department of Administration, Health and Human Services Committee, County Board, ADRC Board, county departments, and citizens who continue to support us in this very difficult work.

I would be remiss if I did not take a moment to thank each and every one of our DHS staff who suit up and show up every day, you are an amazing, special group of people. THANK YOU!

MISSION

Strengthening our community through partnerships and services to promote dignity, increase resilience, and provide hope.

VISION

Everyone reaching their full potential

to live their best life.



VALUES

Advocacy

Compassion

Empowerment

Partnership

Respect



ORGANIZATIONAL GOALS

- ⇒ Build a culture of community engagement.
- ⇒ Utilize data driven decision making.
- **⇒ Demonstrate fiscal responsibility.**
- **⇒** Build a culture of service.
- ⇒ Continue to build and maintain a healthy workplace.



Economic Support

The Economic Support Division administers programs and services that assist eligible Chippewa County consumers, empowering them to achieve positive outcomes when they face economic challenges. The Economic Support Division helps families in need to become self-sufficient and independent from public assistance. This is done by assessing each family's financial situation to determine eligibility for public assistance programs. Chippewa County Economic Support is part of the Great Rivers ten-county consortium (GRC).

Achievements/Successes of 2022:

Operations

- Continued work in lead teams towards accuracy and consistency through regular meetings, PPP (Program Policy and Procedure) updates, announcements, and TCR (Targeted Case Reviews) Projects.
- Transitioned to DHS (Department of Health Services) Cohort Model for NWT (New Worker Training).
- Genesys rollout and virtual GRC All-Staff training provided (January).
- GRC All-Staff meeting (November) to share MER (Management Evaluation Review) results and discuss "unwinding" decoupling of IM (Income Maintenance) policies from the public health emergency.... returning to pre-pandemic rules.
- Planning and Development moving The Hub to Modern SharePoint Platform.
- GRC All-Staff Training (May): Trauma-Informed Care in the Workplace and Understanding and Serving our LGBTQIA+ (Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, and Asexual) Clients.
- ♦ GRC All-Staff Training (December): Handling Challenging Callers.
- GRC Administrator holds Tri-Chair seat on WCHSA's (Wisconsin Counties Human Services Association) Leadership Committee.
- GRC Managers participation on various IMOA (Income Maintenance Operational Advisory) Subcommittees and DHS workgroups.

Staffing - Across the GRC

- ♦ Vacancies: 22 Resignations/Retirements.
- ♦ New Staff: 21 New Hires.
- Promotions: One Manager (Dunn County) and three Leads (two Dunn County and one Douglas County).
- ♦ Chippewa County had one IM vacancy in 2022.

Benefit Recovery (BR)

- ♦ Navigated significant policy changes and continued to work within PHE (Public Health Emergency) policies.
- ♦ BR staff gained caseloads and call centers shift to offset policy changes and PHE policies.

Child Care

♦ Successful Annual Subsidy Review.

IM Programs

- MER: No corrective actions.
- GRC TCR: Focus on Authorization Representative Screen, LTC (Long Term Care) Intake Process and Earned Income.
- ◆ Leads and Managers began using the new CARES (Client Assistance for Re-employment and Economic Support) PRT (Problem Resolution Ticketing) form for technical assistant requests from DHS.

Challenges of 2022:

- Some policies are still attached to the PHE.
- Support staff during unwinding.
- Adjust to workload during unwinding.
- ♦ Retention/Recruitment.

Service/Program	Consumer Data for 2022
FoodShare	6,437
Medical Assistance	12,905
Child Care	211
Total	19,553





The simplest version of the ADRC mission is to say that we are here to help older people and people with disabilities remain as independent as possible in the setting of their choosing. Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased, and timely information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone - individuals, concerned families or

friends, or professionals working with issues related to aging or disabilities - can go for information tailored to their situation. It isn't about what we feel is best for the individual, but rather it's about presenting options so they can make an informed choice.

We also recognize that people don't always know what they need...that's okay too because ADRC staff have extensive training at asking the right questions. The questions not only help people figure out what they need or want, but also help identify their strengths. When help is requested with applying or connecting to programs or services, ADRC staff will assist.

The ADRC of Chippewa County provides more than information and assistance. We also have programs that can help people remain in their home. Meals on Wheels, Senior Dining, Transportation Coordination, Caregiver Respite, In-Home Support, Healthy Living workshops, Memory Screening, Dementia-related programs, and Brain Health education are just some of the programs our agency offers. Our Options Counselors present customers with an array of choices that can help their situation along with assistance in accessing if needed. We also have highly trained Benefit Specialists that assist with Medicare, Social Security, Consumerism, Housing, Medical Assistance, and other private and public benefit questions. Complicated issues require extensive training and our Benefit Specialists work directly with attorneys who specialize in all of these areas as they relate to older people and people with disabilities.

One thing that sets ADRCs apart from other governmental agencies is the fact that we are legislatively required to provide advocacy on behalf of the people we serve. Sometimes that means talking to local businesses and sometimes that means connecting with legislators. But most importantly, it means providing people with information so they are empowered to advocate on their own behalf.

Achievements/Successes of 2022:

- Community outreach for dementia/brain health more than doubled from 2021 to 2022.
- Options Counselors modified processes and significantly improved timeliness of return calls, home visits, and long-term care functional screens.
- New Elder and Disability Benefits Specialists completed their trainings in record time and were able to effectively begin working with customers sooner than expected.
- Streamlined process for obtaining medical records, thereby improving timeliness of completing long-term care functional screens.
- Restarted Senior Dining in Cornell and Chippewa Falls.
- Provided gas cards to Meals on Wheels volunteers to help with high fuel prices in the first two quarters of 2022.
- ◆ Co-hosted Chippewa Valley Advocacy Training, which brought over 50 advocates from seven counties.
- Distributed all of the Senior Farm Market Vouchers allotted to Chippewa County in record time AND distributed additional vouchers that other counties were unable to use.



AGING & DISABILITY RESOURCE CENTER (Continued)

Challenges of 2022:

- Fifteen percent increase in the number of consumers, plus our consumers with complex needs is also increasing (although this is difficult to measure).
- ♦ Forty-six percent increase in the number of long-term care functional screens and 57 percent increase in enrollments into Family Care/IRIS from 2021 to 2022.
- Meal provider for Stanley/Boyd area had to temporarily discontinue providing meals due to staff shortage.
- Resignation/retirement of both Elder and Disability Benefits Specialists.
- Difficulty spending all of Alzheimer's Family Caregiver Support Program grant due to lengthy
 position vacancy, requiring our agency to de-obligate funds so state could redistribute to other
 ADRCs.
- Ripple effect of restarting Senior Dining in Chippewa Falls meant changes to Cadott meal delivery due to limited space in van for transporting food from Fall Creek.
- Significant rate increases from transportation, nutrition and in-home support providers.

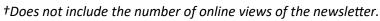
Aging & Disability Resource Center Board





Larry Marquardt , Kari Ives (Chair), Janet Mayer, Glen Howell, Patricia German (Vice-chair), Don Hauser, Not pictured—Mary Frasier

Service/Program	Consumer Data for 2022
Bridging Chippewa County	20,200 copies distributed†
Caregiver Respite	21 consumers 1,141 hours of respite
Dementia Related Services*	74 consumers 44 programs/services
Disability Benefits	90 consumers 123 cases
Elder Benefits	453 consumers 789 cases/contacts
Healthy Living Workshop Sessions	25 consumers 357 classes/sessions
Information and Assistance/Options Counseling	6,690 consumer contacts
In-home Supports (housekeeping)	21 consumers 202 service units
Nutrition Program	471 consumers 39,361 meals
Transportation	4497 rides 252,687 miles



^{*}Dementia consumers does not include numbers of people who attended various presentations or workshops. The number of programs/services reflects separate programs but not the number of sessions for each. For example, Memory Café is counted as 2 (Chippewa Falls and Cornell sites) rather than 12



CHILDREN, YOUTH & FAMILIES DIVISION

The Children, Youth & Families (CYF) Division is comprised of four units:

- ♦ Birth to Three Program
- ♦ Child Protective Services
- ♦ Children with Differing Abilities Services
- Youth Justice Services

Birth to Three

Birth to 3 is Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families. Once a child is found eligible and enrolled, a primary coach works with the family to provide support, strategies, and education related to the child's development. The ultimate goal is for the child to be a full participant in their family routines and in their community. Services are provided in a way that makes sense for each family, in the child's natural environments. This family-centered program recognizes the importance of parents, family, and friends in a young child's life and empowers them to be the child's best teachers.

Achievements/Successes of 2022

- ◆ Our program was awarded \$62,000 in funding for family-focused pandemic recovery efforts through a Wisconsin Department of Human Services ARPA grant. Funds have been utilized to begin training in the Facilitating Attuned Interactions (FAN) framework, which provides a protocol for guiding conversations with families and being more carefully attuned to where caregivers are in their readiness for new information and collaboration toward possible next steps. In addition to the training days, this process also includes ongoing reflective supervision and practice to increase self-regulation skills and confidence with the framework. Funds have also been used to purchase Eau Claire Children's Museum annual memberships for 70 families and counting, and to provide almost \$13,000 in concrete supports in the form of gas and grocery gift cards, car seats, diapers, and formula. Feedback from families has been overwhelmingly positive and we hope to use the remaining funds to offer a second round of concrete supports. The grant cycle runs through September 30, 2023.
- ◆ The team welcomed a new full-time Speech Language Pathologist, filling a position that had been open following a retirement. This position, along with our Occupational as well as Physical therapists, are through a contract with HSHS, SPOTS House. This has brought new knowledge and expertise to the team and allowed caseloads of the other interventionists to return to more sustainable levels.
- One of the service coordinators completed the Infant, Early Childhood, and Family Mental Health Capstone Certificate Program through the University of Wisconsin-Madison in June and earned her endorsement as an Infant Family Specialist through the Wisconsin Alliance for Infant Mental Health. The final project from this program was shared with the team and will help to guide the use of a social emotional assessment and curriculum.
- COVID-related protocols played much less of a role in service delivery, and the majority of visits were able to take place face-to-face. Having had lots of practice during the pandemic, team members now have a new mode of service delivery that they are comfortable with and telehealth has continued to be offered due to illness or poor road conditions.

- From March through August, the team was short a full-time speech therapist. This increased caseloads for other practitioners, but allowed the opportunity for thinking outside of the box and demonstrating flexibility.
- Many families enrolled in services are facing significant challenges following the pandemic: changes in available resources, lack of appropriate health care providers and services, and limited opportunities for social interaction and support. It has been important for the Birth to 3 team to remain consistent with reflective practice and supporting one another in our work with families who are facing these difficulties.





CHILDREN, YOUTH & FAMILIES (Continued)

Child Protective Services

The Child Protective Services (CPS) unit assesses families whose children may have been abused or neglected. When an intensive approach is necessary, ongoing services are provided to families. Services may include foster care, parenting support, or other resources to keep children safe. CPS works closely with law enforcement, community organizations, courts, schools, and other community providers to keep children safe and empower families. CPS also provides foster care licensing, foster care placement, and the Kinship program. When safety cannot be reached with a family, the unit works with the court system to find alternative permanency for a child, such as adoption or guardianship.



Achievements/Successes of 2022

- ♦ Child Protective Services served 179 children. A total of 47 children were removed in 2022. A total of 77 children achieved permanency; of those, 28 achieved permanency through reunification, 23 children achieved permanency through guardianship, and 26 children achieved permanency through termination of parental rights.
- Chippewa County wrote for and was awarded the Targeted Safety Support Funding (TSSF) Grant and the Promoting Safe and Stable Families (PSSF) Grant. These grants help Social Workers keep children in their homes with services or help Social Workers reunify children quicker due to services that can be used in the home to mitigate safety.
- Missy Collins transferred from an Initial Assessment Social Worker to the Chippewa County Foster Care Coordinator in August 2022. This transition has increased the number of foster homes being licensed. In addition, Missy processed all Foster Care Applications and licensed any appropriate homes in 2022. Missy will also be a part of the Stand Against Meth Town Hall Meetings in 2023.
- Chippewa County has been working on community education. This initiative is still in the early stages with data being collected on what education agencies would benefit from to increase collaboration.
- Chippewa County held an in-person Christmas Party for Foster Families for the first time in three years. This event was a huge success with generous donations and a large turnout.
- Some members of the Child Protective Services and Youth Justice Units have engaged in a Plan
 -Do-Study-Act with the State on identifying and engaging non-custodial parents. The goal is to
 promote child and youth safety, permanency, and well-being.



- The Child Protective Services Unit continues to see burnout and turnover consistently among staff. Some individuals leave to transfer to a different position within Human Services while others seek employment elsewhere. The team is hoping that 2023 will bring a full team of committed, passionate Social Workers!
- ♦ There is still a need to recruit new foster homes throughout Chippewa County. Many of the licensed foster families are currently full or have stopped fostering due to adopting children in their care. Chippewa County needs foster homes, specifically for teenagers. Due to the lack of foster homes, children are being placed with Treatment Agencies or Group Homes, which is also impacting the placement budget.
- Parents are struggling to meet their court ordered conditions. Many parents are continuing to use drugs and/or alcohol, which is impacting reunification.



CHILDREN, YOUTH & FAMILIES (Continued)

Children with Differing Abilities

Children with Differing Abilities (CWDA) is the unit that provides services and support to children who have been diagnosed with a physical, developmental, or mental health disability and determined to be functionally eligible in accordance with federal and state standards. Services within the Children with Differing Abilities Unit are voluntary and designed to assist families to maintain their children safely in the community and at home.

The Children with Differing Abilities Unit is comprised of one manager, one supervisor, three Children's Long-Term Support Waiver (CLTS-Waiver) Support and Service Coordinators, and nine Children's Comprehensive Community Services (CCS) Service Facilitators.

Achievements/Successes of 2022

- We have been filling positions that have been preapproved by the County Board to assist in us keeping up with the demand for services in CLTSwaiver as well as Children's CCS.
- ◆ The CLTS Waiver program staff hosted a family event this past summer at Irvine Park to allow enrolled consumers to meet others and network, while providing a fun, inclusive activity.
- Children's CCS was able to remain waitlist free for 9 of 12 months in 2022.

- The average number of referrals to our Single Point of Entry for Children's CCS and CLTS has grown to over double the monthly average previously seen during and before COVID.
- Lack of provider availability and provider waitlists impact our ability to provide services to consumers in a timely manner.
- We have identified that additional effort needs to be put into educating the community on the scope of the children's programs.



CHILDREN, YOUTH & FAMILIES (Continued)

Youth Justice

Youth Justice is the unit that works with youth referred to court under Wisconsin Statutes 938. Those youth have either committed a delinquent act, are habitually truant from school, or have uncontrollable behavioral issues. Youth Justice social workers work in conjunction with the legal system, the youth, and parents by developing a plan to reduce risk factors such as substance abuse, negative peer associations, truancy, and other risk factors that negatively influence youth behavior and provide the youth with competencies for a successful future.



Chapter 938 or 48 are the only statutes that allow for placing children out of the home in foster care, group home, or residential treatment level of care. When complex needs youth require one of these out-of-home placements, they typically come through the court system in our unit via Chapter 938-Juvenile in Need of Protection and/or Services-Uncontrollable. Ongoing Youth Justice workers work diligently with families and service providers to keep youth in the community.

The Youth Justice Unit is comprised of one Juvenile Court Intake social worker and three and a half social workers providing ongoing services.

Achievements/Successes of 2022

- We were awarded the Community Intervention grant again, continuing and enhancing our ability to deliver Aggression Replacement Training (ART) for medium to high risk youth. Additionally, with this grant, we have been able to expand our partnership with Restorative Justice to provide more services to Chippewa County youth.
- We have been able to problem-solve and find a way to have support staff assist in entering all juvenile referrals into the State database system, as is required of us.
- ◆ Youth Justice out-of-home placements have decreased 30 percent from the previous year.
- Active participation with the State as they develop Youth Justice Standards for the State.

- Significant rate increases associated with the implementation of QRTPs (Qualified Residential Treatment Programs) for youth out-of-home placements.
- ♦ Lack of funding to match QRTP rate increases.
- We continue to see a lack of resources in the State of Wisconsin to serve many of our high needs, complex care
 youth, ultimately resulting in out-of-state placements. Counties continue to work with the State on addressing
 this issue.
- High caseloads.
- Down one full-time worker for nine months during 2022.



CYF Service/Program	Consumer Data for 2022
Birth to Three Program	235
Child Protective Services	1088
Children's Crisis Services	194
Children's Waiver Services	161
Children's Comprehensive Community Services	184
Juvenile Court Intake Referrals	265
Youth Justice Ongoing Court Supervision	74
Total	2,201





Chippewa County Recovery Wellness Consortium (RWC) is a part of the nine county Western Region Consortium. The RWC is a resource hub for individuals experiencing mental health emergency (crisis), mental illness and/or substance use disorders. Programs available include: Crisis Services (including case management of mental health commitments), Community Support Program (CSP), and Comprehensive Community Services (CCS). A service facilitator is assigned to each consumer who becomes their advocate and assists them in their recovery journey. Functional and financial criteria determine program eligibility. Based on assessed need, the following are examples of some services available: psychiatry, mental health and substance abuse counseling, supported employment and individual skill development. Chippewa County maintains a collaborative relationship with Buffalo and Pepin Counties. Referred to as regionalization, this collaboration means we all act as one entity with Chippewa (Lead County) providing administrative and clinical oversight of the Medicaid certified programs (CSP and Crisis). This relationship allows citizens in Buffalo and Pepin counties access to these certified programs.

Achievements/Successes of 2022

- The Recovery House is a long-term sober living facility operated by the RWC since about 2010. In keeping with new trends and evidenced based practices we revamped our philosophy to embrace more of a harm reduction model. This is a great resource for recovering individuals in Chippewa County and we are always looking to improve outcomes.
- For 2022 the adult mental health community placements (excluding Winnebago and Trempealeau) were lower than previous years. Staff have been doing an excellent job at linking consumers to natural supports which allows for shorter lengths of stay and release back to their homes.
- New in 2022 is the addition of peer support/recovery coach to the RWC Team. Grant funds were utilized to contract with Milkweed Connections to bring in someone with lived experience. Consumers have shown a positive response to this team member. Individuals show trust and feel supported by someone who has lived experience with mental health issues and substance abuse. The peer specialist works with consumers to make progress in the following areas: attending 12 step meetings and substance abuse treatment, increasing independent living skills, building self-esteem, getting out into the community, and building positive coping skills and rewarding recreational outlets. The challenge in 2023 is to find the financial means to make this position permanent following the elapse of grant funds.

- The year started out with one of our biggest challenges to date; the unexpected passing of our friend/co-worker Tony Hudson. Tony's passing has left a void in the RWC family.
- Chippewa County has over 55 Adult Family Homes (AFH) that serve individuals with developmental, physical and/or mental health needs. Over the last several years crisis episodes have increased in this environment. The pandemic has made it difficult for AFHs to be staffed by well qualified personnel. This trend has been observed state wide. Wisconsin Department of Health Services is collecting and analyzing data to determine how to address this issue. Chippewa County is participating in this collection of data.
- ◆ Last year saw a 7 percent increase in crisis calls. Additionally, there were 31 admissions to Winnebago State Hospital for a total of 430 inpatient days. Eleven percent of all crisis calls originated from the county jail. We continue to look for ways to increase consumer engagement in this area. In 2023, the Division of Care and Treatment Services (DCTS) and the Division of Medicaid Services (DMS) are partnering to gather input from counties and providers on how to expand and improve mobile crisis intervention services.
- National Adult Protective Services Association estimates the rate of financial exploitation is extremely high with one out of every twenty older adults indicate some form of perceived financial mistreatment occurring in the recent past. Only one in forty-four cases of financial abuse are reported. In 2022, the number of financial exploitation case investigated by APS in Chippewa County was 65 with an estimated loss of \$1,388,247. Efforts continue to educate members of our community on financial protection.

RECOVERY & WELLNESS CONSORTIUM (Continued)

Service/Program	Consumer Data for 2022
Adult Crisis Services	875
Adult Emergency Detentions/Petitions	107
Adult Protective Services	258
Comprehensive Community Services (Adults)	86
Community Support Program	43
New Guardianships	24
Protective Placements	14
Substance Abuse Services	120
Total	1527



Fiscal & Contracts Division

The Fiscal & Contracts Division supports the Department with a variety of activities including:

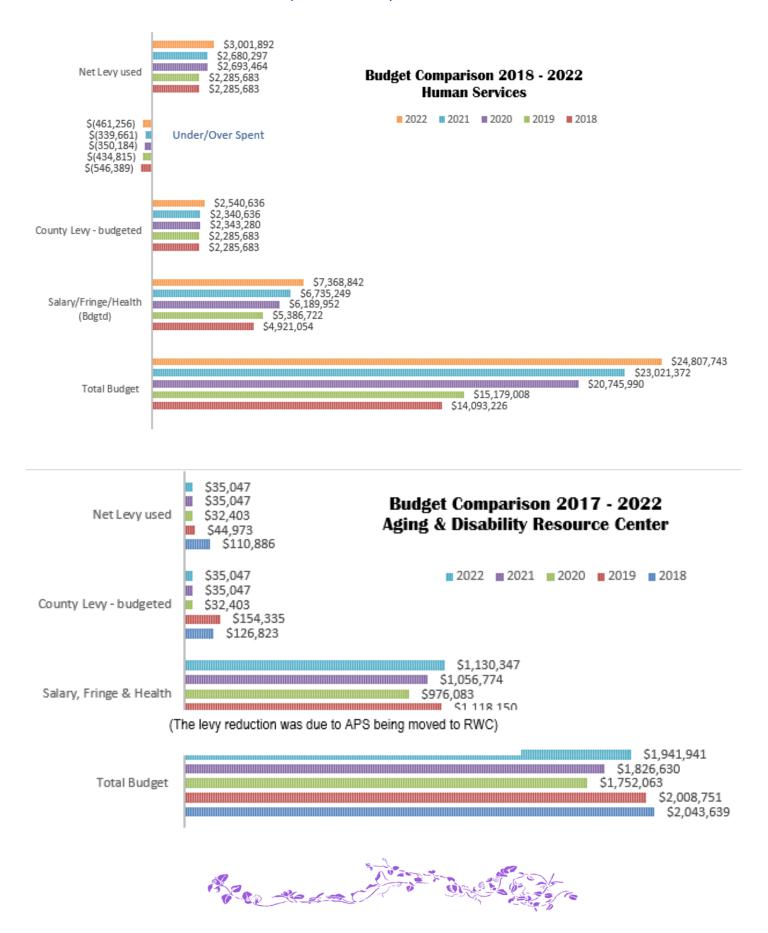
- Medicaid and consumer billing.
- Vendor contracting and payments.
- Budget planning and analysis.
- Grant claiming and reconciliation reporting.
- Financial accounting and reporting.

We had a challenging financial year in 2022. Our acute child and youth placement costs and Institute for Mental Disease (Winnebago) costs have been extremely high in recent years and this continued in 2022. We closed 2022 with a deficit of \$461,256 (unaudited) for the year. Although this was disappointing, this deficit was about 10% less than the amount we experienced in 2021.

As noted below total 2022 expenses were \$33,130,353 and our budget total was \$24,807,743. The difference of \$8,322,610 consists of the deficit of \$461,256 and the remaining \$7,861,354 consists of Comprehensive Community Services (CCS) costs incurred by the Regional Wellness Consortium. The \$7,861,354 will be paid by Medicaid and in the CCS Reconciliation that takes place in December of 2022.

2022 REVENUE	\$32,669,097
2022 EXPENSE	\$33,130,353
2022 DEFICIT	(\$461,256)

Fiscal & Contracts Division (Continued)





Thank you to our Health & Human
Services 2022 Board Members
James Ericksen, Caden Berg,
Kari Ives (Chair), Dean Mueller, Nichole
Wallsch, John (Jack) Halbleib, Marcia Kyes
Not Pictured:
Harold (Buck) Steele, (Vice-chair)
Stacey Sperlingas



We also extend appreciation to the many community entities who partnered with us throughout 2022 and/or made a donation (listed below) to our Foster Care Program or Drug Endangered Children (DEC) Closet.

A BIG THANK YOU for valuing community and service to others.

- Security Financial Bank in Bloomer who held a "Share the Warmth" donation drive for our Foster Care Program received coats, hats, mittens/gloves, boots, shoes, thermal pants, leggings, socks, shirts, plus a cash donation.
- Renew Church (Eau Claire) members for an amazing donation of diapers for our Foster Care Program.
- St. Peter's School in Tilden fifth eighth graders for the group effort in making and donating blankets to our DEC Closet.
- Our Saviour's Lutheran Church (Chippewa Falls) members for their donation to our DEC Closet 150 outfits for children of varying sizes and ages, along with bibs, cups, socks, and gift cards for our Foster Care Program.
- Brownie Troop 3187 from Bloomer for blankets for our Foster Care Program families.
- Eau Claire Rod and Gun club the "Ladies of the Gun Club" for donations of a variety of items to our DEC Closet (see picture to the right).
- Pam Rose, along with Zion Lutheran Church women and Thrivent Financial for beautiful blankets (including baby flannel blankets and afghans) for our Foster Care Program.





Jayna Kelley Memorial Foundation for purchasing Christmas gifts for several foster families that were distributed by Santa at the annual Foster Care Appreciation Holiday event - baskets full of fun things to do as a family. They also donated \$1,500 for other Foster Care Program needs.